



USER MANUAL

FOR UR ROBOTS

v1.17.0

Original Instructions

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1. Introduction

1.1. Important Safety Notice



DANGER:

You must read, understand, and follow all safety information in this manual, and the robot manual and all associated equipment before initiating robot motion. Failure to comply with safety information could result in serious injury or death.

1.2. Scope of the Manual

The manual covers the following OnRobot products and their components:

1.2.1. SG

Tool	Version
SG	v1

1.2.2. Software and Firmware

1.2.2.1. URCap Software

The manual covers the following software versions:

Software	Version
URCap	v5.17.0

1.2.2.2. Compute Box Software

The manual covers the following Compute Box software version:

Software	Version
Compute Box	v5.17.0



NOTE:

When the used Compute Box has lower software/firmware version, update the Compute Box. For detailed instructions, see [7.1.4. Web Client: Update Menu](#).

1.2.2.3. SG Firmware

Firmware	Version
SG*	1.0.22

*only when used on UR CB3 controller via tool connector. To update the SG firmware without a Compute Box please contact your distributor.

1.3. Naming Convention

1.3.1. Compute Box/Eye Box

Eye Box and Compute Box are used interchangeably.

1.4. Copyright

The information contained herein is property of OnRobot A/S and shall not be reproduced in whole or in part without prior written approval of OnRobot A/S. The information herein is subject to change without notice and should not be construed as a commitment by OnRobot A/S. This manual is periodically reviewed and revised.

OnRobot A/S assumes no responsibility for any errors or omissions in this document.

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2. Safety

The robot integrators are responsible for ensuring that the applicable safety laws and regulations in the country concerned are observed and that any significant hazards in the complete robot application are eliminated. This includes, but is not limited to:

- Performing a risk assessment for the complete robot system
- Interfacing other machines and additional safety devices if defined by the risk assessment
- Setting up the appropriate safety settings in the robot software
- Ensuring that the user will not modify any safety measures
- Validating that the total robot system is designed and installed correctly
- Specifying instructions for use
- Marking the robot installation with relevant signs and contact information of the integrator
- Collecting all documentation in a technical file; including the risk assessment and this manual

2.1. Intended Use

OnRobot tools and accessories are intended to be used on collaborative robots and light industrial robots with different payloads depending on the end-of-arm tooling specifications. OnRobot tools and accessories are normally used in pick-and-place, palletizing, machine tending, assembly, quality testing and inspection and surface finishing applications.

The end-of-arm tooling and the accessories should only operate under conditions noted in **8.1. Technical Sheets** section.

Any use or application deviating from intended use is deemed to be impermissible misuse. This includes, but is not limited to:

- Use in potentially explosive atmospheres
- Use in medical and life critical applications
- Use before performing a risk assessment
- Use outside the permissible operational conditions and specifications
- Use close to a human's head, face and eye area
- Use as a climbing aid

2.2. General Safety Instructions

Generally, all national regulations, legislations and laws in the country of installation must be observed. Integration and use of the product must be done in compliance with precautions in this manual. Particular attention must be paid to the following warnings:

**DANGER:**

You must read, understand, and follow all safety information in this manual, and the robot manual and all associated equipment before initiating robot motion. Failure to comply with safety information could result in death or serious injury.

The information in this manual does not cover designing, installing, and operating a complete robot application, nor does it cover other peripheral equipment that can influence the safety of the complete system. The complete system must be designed and installed in accordance with the safety requirements set forth in the standards and regulations of the country where the robot is installed.

Any safety information provided in this manual must not be construed as a warranty, by OnRobot A/S, that the robot application will not cause injury or damage, even if robot application complies with all safety instructions.

OnRobot A/S disclaims any and all liability if any of OnRobot tools tooling are damaged, changed or modified in any way. OnRobot A/S cannot be held responsible for any damages caused to any of OnRobot tools tooling, the robot, or any other equipment due to programming errors or malfunctioning of any of OnRobot tools.

**WARNING:**

OnRobot tools are not allowed to be exposed to condensing conditions when power is on or when connected to a robot. If condensing conditions appear during transport or storage, the product must be placed between 20 and 40 Celsius degrees for 24 hours before power is applied or before connected to a robot.

It is recommended that OnRobot tools are integrated in compliance with the following guides and standards:

- ISO 10218-2
- ISO 12100
- ISO/TR 20218-1
- ISO/TS 15066

**WARNING:**

- The tools have to be properly secured before operating the robot.
- Keep fingers, clothes and hair away from the tool while the power is on.
- Always use protective glasses when working with sharp objects.
- Always ensure complete shutdown of the robot when working on the system for maintenance or inspection.
- Do not use the tools on people or animals.
- Do not perform any modification to the tooling.
- If the robot supports a bounded workspace/ speed/ force limit, make sure to use those features.
- Select robot trajectories that minimize risks of internal clamping between robot joints and tooling.

2.3. Risk Assessment

The robot integrator must perform a risk assessment on the complete robot application. OnRobot tools are only components in a robot application and therefore they can be only safely operated if the integrator has considered the safety aspects of the whole application. OnRobot tools are designed with relatively smooth and round design with a limited amount of sharp edges and pinch points

In collaborative applications, the trajectory of the robot can play a significant safety role. The integrator must consider the angle of contact with a human body, e.g. orientate OnRobot tools and workpieces so that the contact surface in the direction of movement is as large as possible. It is recommended that the tool connectors are pointed in the direction opposite to the movement.

OnRobot A/S have identified the potential hazards listed below as significant hazards that must be considered by the integrator:

- Objects flying from OnRobot tools due to loss of grip
- Objects falling down from OnRobot tools due to loss of grip
- Injuries due to collisions between humans and workpieces, OnRobot tools tooling, robot or other obstacles
- Consequences due to loosen of bolts
- Consequences if OnRobot tools cable gets stuck to something
- Workpiece itself represents a hazard

2.4. Environmental Safety

OnRobot A/S products must be disposed of in accordance with the applicable national laws, regulations and standards.

The product is produced with restricted use of hazardous substances to protect the environment; as defined by the EU RoHS Directive 2011/65/EU. These substances include mercury, cadmium, lead, chromium VI, polybrominated biphenyls and polybrominated diphenyl ethers.

Observe national **registration** requirements for importers according to EU WEEE Directive 2012/19/EU.



3. Operation Mode(s)

This document covers installation and operation for both:

- UR CB3 series robot controllers
- and UR e-Series robot controllers.

Since the two controllers have similar installation and operation screens in these cases only the e-Series screens are shown. Where the two requires different steps or screens it is highlighted and referred as:

- CB3 series
- e-Series.

3.1. Operation via Compute Box

The product(s) could be used on both UR series via Compute Box, which works with all products and product combinations. Different modes of operation require the same installation/operation steps. Where the via Compute Box mode requires different steps, it is highlighted and referred as via Compute Box.

3.2. Operation via UR's Tool Connector

The product(s) could be used on both UR series via UR's Tool Connector, which works with the following products:

- *2FG7 or*
- *2FGP20 or*
- *3FG15 (Only on e-Series) or*
- *MG10 ⁽¹⁾ or*
- *RG2 ⁽²⁾ or*
- *RG6 ⁽²⁾ or*
- *SG or*
- *VG10 or*
- *VGC10*

Different modes of operation require the same installation/operation steps. Where the via Tool Connector mode requires different steps, it is highlighted and referred as via Tool Connector.

(1) When you use the CB3 tool connector, the following limitations apply to the MG10:

- The Smart grip feature is not available
- The Set finger offset feature is not available

(2) When you use the CB3 tool connector, the following limitations apply to the RG2 and RG6:

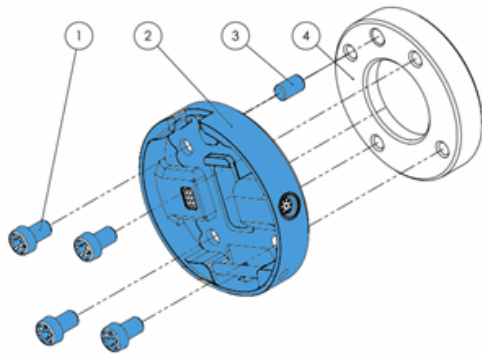
- The shown value of the read width (used as Current width and `rg_Width`) could be up to +/- 1 mm of the actual value. However, the repetition accuracy is still as specified.
- The Set finger offset feature is not available. The zero reference is set with the standard fingertips placed on the inner side.

4. HW Installation

4.1. Robot Mount

4.1.1. Quick Changer Mounting

4.1.1.1. Quick Changer - Robot Side



Quick Changer - Robot Side

1. M6x8mm (ISO14580 8.8)
2. Quick Changer (ISO 9409-1-50-4-M6)
3. Dowel pin Ø6x10 (ISO2338 h8)
4. Adapter/ Robot tool flange (ISO 9409-1-50-4-M6)

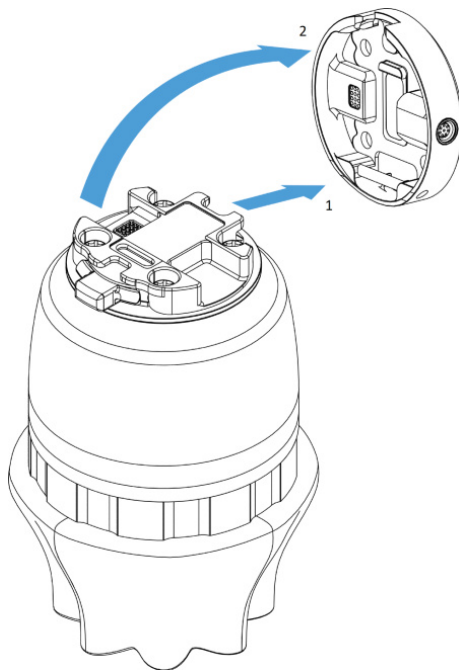
Use 10 Nm tightening torque.

4.1.1.2. SG

Tool	QC-R v2	QC-R v2-4.5 A
SG	✓	✓

4.1.2. Tools

4.1.2.1. SG



Step 1:

Move the tool close to the Quick Changer as illustrated.

The hook mechanism (rod and hook tongue) will keep the lower part locked once mounted.

Step 2:

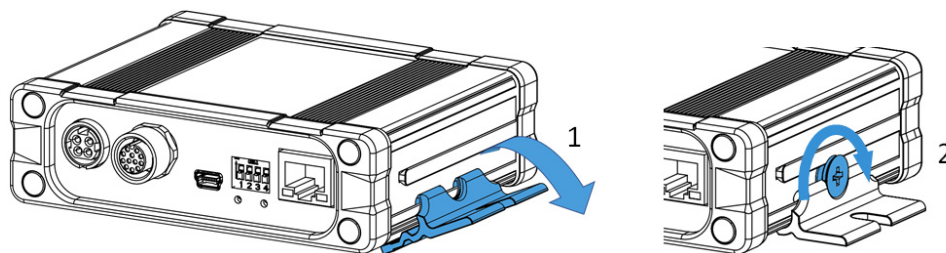
Flip the tool until it is fully mated, and you hear a clicking sound.

To unmount the tool, press the aluminum button on the Quick Changer and repeat the steps in the reverse order.

4.2. Compute Box Mount

4.2.1. Optional - Clip-on Bracket

Optionally, fix the Compute Box to a surface using the provided Clip-on Brackets (included only from 17th December 2020).



Do the following on both sides of the Compute Box:

1. Hook the Clip-on Bracket to the rail on the side of the Compute Box and then flip it down.
2. Fasten the Clip-on Bracket with the plastic screw.

4.3. Wiring via Tool Connector



DANGER:

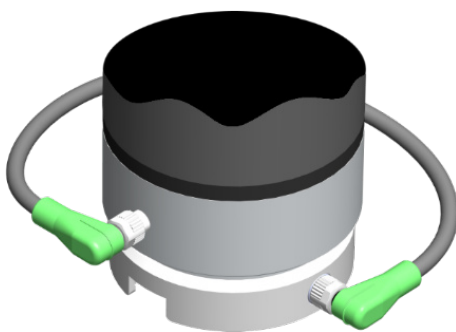
Use only original OnRobot tool data cables.

The following devices are supported in the operation mode via tool connector:

- 2FG7
- 2FGP20
- 3FG15 (Only for e-Series)
- MG10
- RG2 / RG6
- SG
- VG10 / VGC10

For e-Series

Connect the Quick Changer to the UR's tool connector.



DANGER:

Never connect the Quick Changer for I/O to an e-Series UR robot's Tool Connector.



NOTE:

VG10 / VGC10 can only be attached when the UR controller is started (not in IDLE mode) and no program is running or completely powered off.

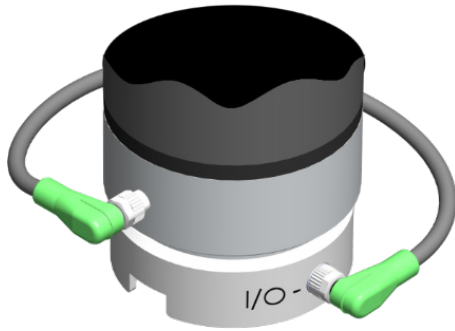


CAUTION:

Dual Quick Changer cannot be connected to the Tool Connector, it must be used via Compute Box.

For CB3

Connect the Quick Changer for I/O to the UR's tool connector.



DANGER:

Never connect the Quick Changer or Dual Quick Changer to a CB3 UR robot's tool connector.

Wiring via Tool Connector is finished.

5. SW Installation

5.1. Robot Software Setup

5.1.1. Install URCap

UR CB3

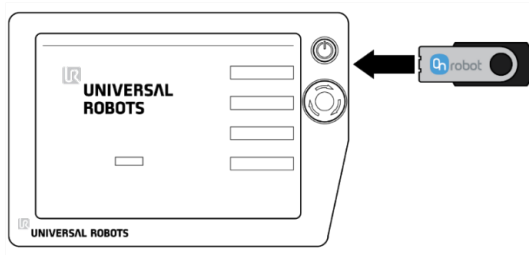



NOTE:

The minimum UR PolyScope version is **3.11**. Please remove all previous OnRobot URCap version(s) before the installation. The controller version must be CB3.1.

For the HEX-E/H QC products the **3.12** is not recommended.

1. Insert the OnRobot USB drive in the USB slot on the right side of the Teach Pendant.



2. Select the **Setup Robot** option from the main menu, then the **URCaps** option.
3. Tap on the + sign to browse for the OnRobot URCap file. It can be found in the  usbdisk/UR/URCAP folder. Tap on **Open**.

UR e-Series





NOTE:

The minimum UR PolyScope version is **5.5**. Please remove all previous OnRobot URCap version(s) before the installation.

For the HEX-E/H QC products the **5.6** is not recommended, instead please use the **5.7**.

1. Insert the OnRobot USB drive in the USB slot on the top right side of the Teach Pendant.

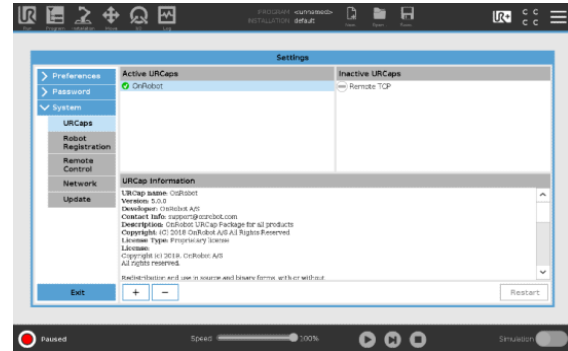


2. Then tap on the  menu (top right corner of the screen), then from the **System** section tap on the **URCaps** menu.
3. Tap on the + sign to browse for the OnRobot URCap file. It can be found in the  usbdisk/UR/URCAP folder. Tap on **Open**.

- The system needs to be restarted for the changes to take effect. Tap on the **Restart** button and then wait for the system to be restarted.



- Then the system needs to be restarted for the changes to take effect. Tap on the **Restart** button and then wait for the system to be restarted.



- Initialize the robot.

- Initialize the robot.



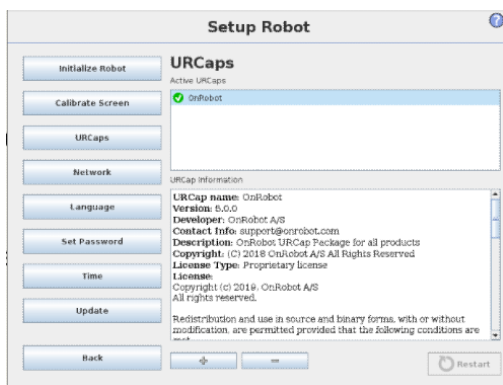
NOTE:

For more information on the URCap installation please refer to UR documentation.

5.1.2. Uninstall Software

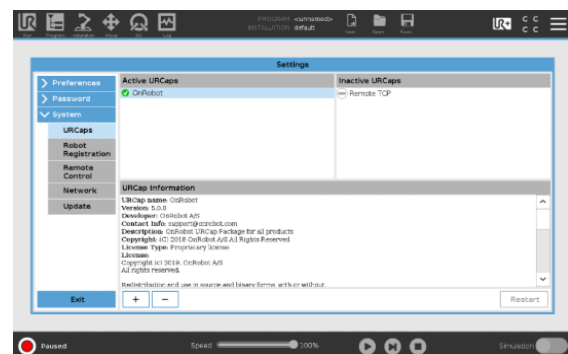
UR CB3

- Select the **Setup Robot** option from the main menu, then the **URCaps** option.
- Select the OnRobot URCap file.
- Tap on the - sign.
- Then the system needs to be restarted for the changes to take effect. Tap on the **Restart** button and then wait for the system to be restarted.



UR e-Series

- Tap on the menu (top right corner of the screen), then from the **System** section tap on the **URCaps** menu.
- Select the OnRobot URCap file.
- Tap on the - sign.
- Then the system needs to be restarted for the changes to take effect. Tap on the **Restart** button and then wait for the system to be restarted.



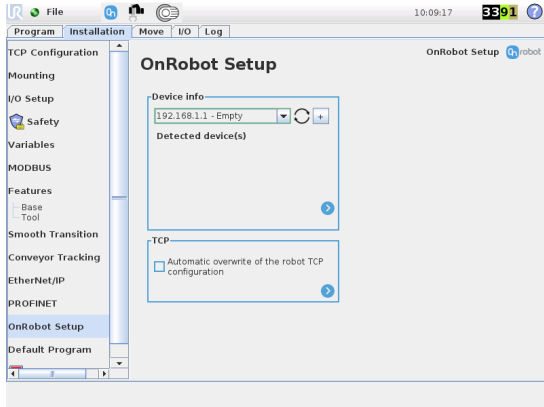
5. Initialize the robot.

5. Initialize the robot.

5.1.3. URCap Setup

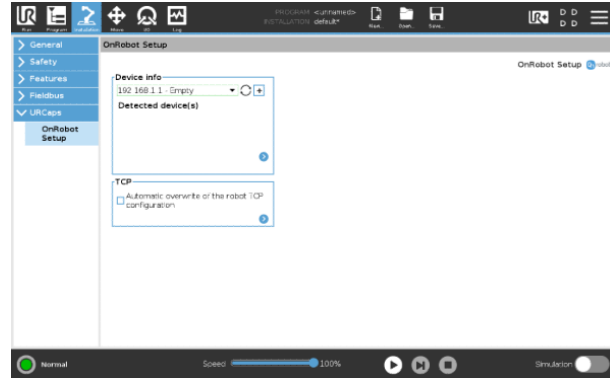
UR CB3

Select the **Installation** tab, then select **OnRobot Setup**. The following screen is shown:



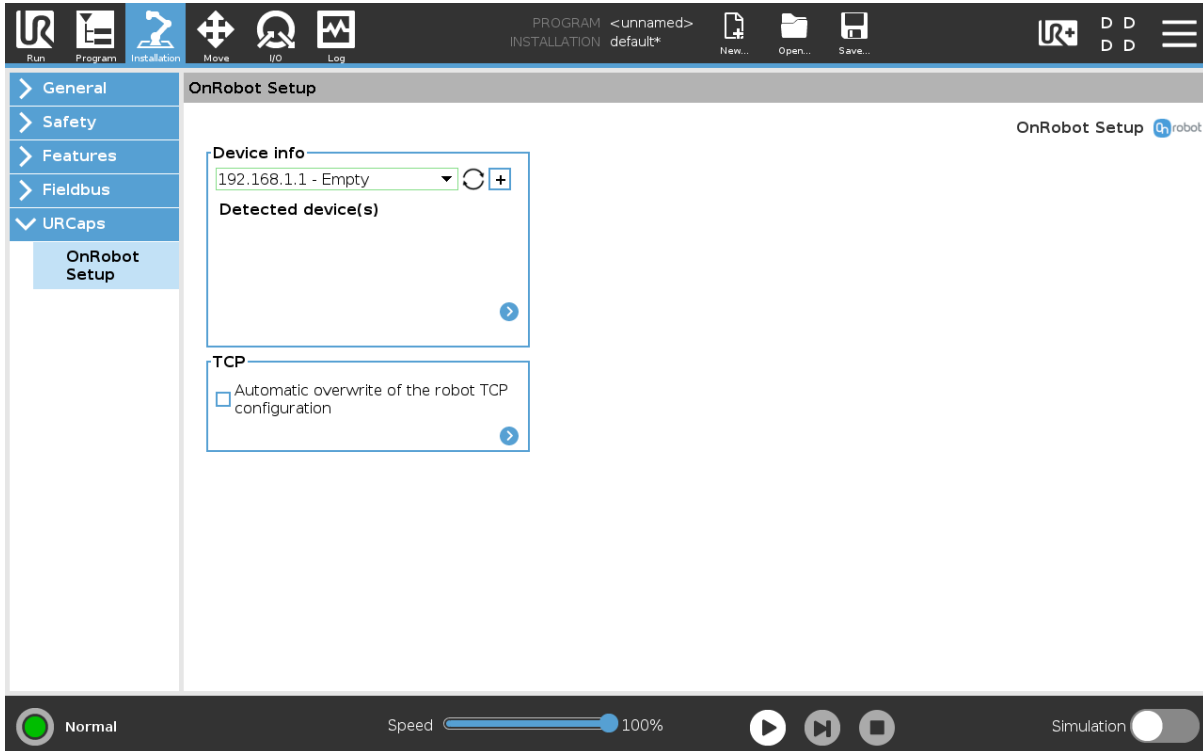
UR e-Series

Tap on the **Installation** tab in the top menu. Then tap on the **URCaps**.




5.1.3.1. Device Info

In the normal view of the panel, the available functions are shown below:



Device info

Dropdown menu to select a device-robot communication channel: Discover the connected devices.

Use the reload button  to find new available devices.

**NOTE:**

After setting up the device the changes need to be saved to be part of the current installation.

For the e-Series UR robots tap on the **Save** button  (from the top menu and use the **Save Installation** button .

For the CB3 UR robots use the **Save** button .

**NOTE:**

To use the newly discovered devices you might need to restart PolyScope. To do that simply press the **Restart now** button. Remember to save it before, if there are any unsaved changes in your program or settings.



OnRobot products are checked after the robot is restarted and the saved settings are restored while loading a program. That check could take up to 5 seconds via the Quick Changer for I/O. Therefore make sure to wait at least 5 seconds before you start your program. To make sure that the device is connected check the **Device info**.

If the connected OnRobot product is changed, always go to the **Device info** to check if the change was successful.

**CAUTION:**

After any error message is shown that is related to the connection to our devices, please go to the **Device info** to make sure that the right settings (e.g.: TCP) are used.

No connection: If you want to use OnRobot URCap and there are no connected devices, select **No connection** from the dropdown menu and no error message will show up.

Load multiple devices: The  automatically loads the selected devices to the UR environment, even if the device is not connected to the robot. When you change between loaded devices, the robot does not require a restart but you should press the reload button  to refresh the detected devices.

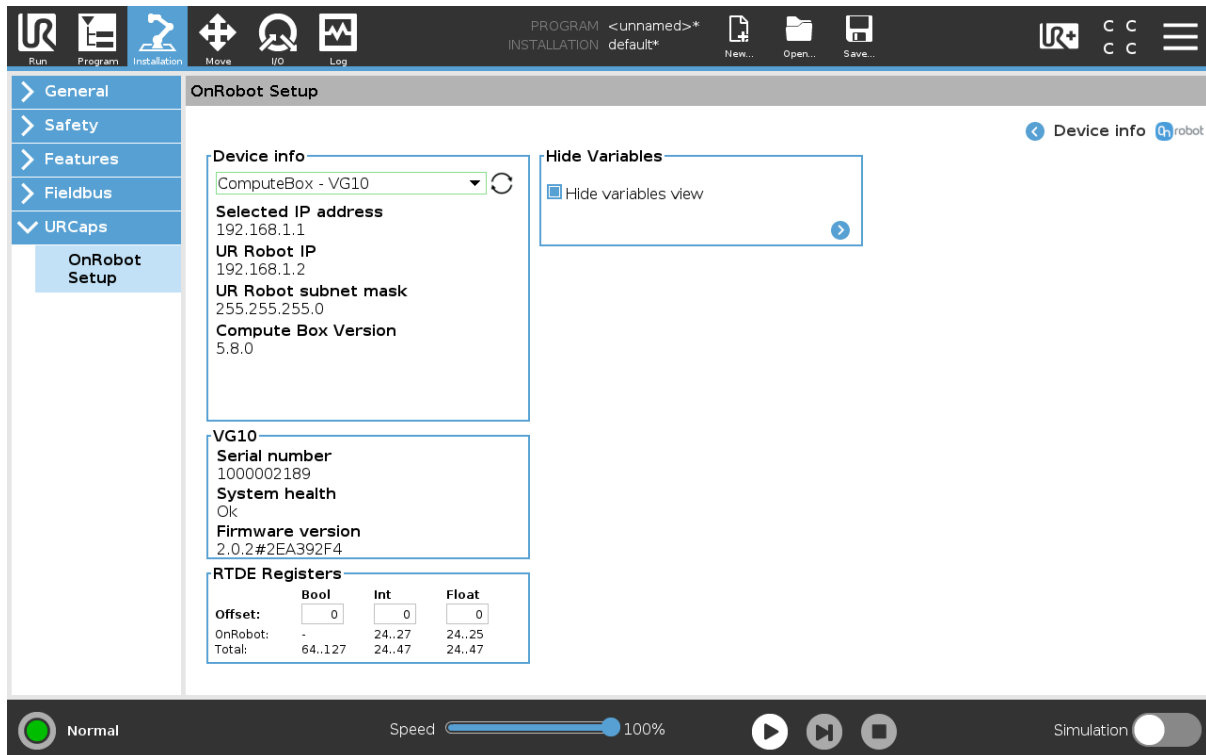
**WARNING:**

When multiple devices are activated, you may experience slow URCap operation. In this case, activate only the devices that you use. It is recommended to activate up to two devices at the same time.

For each loaded device, the appropriate URCaps commands and Toolbar will be visible, hence load only the devices that you will change frequently.

Detailed parameters of the Device Info

To get more information about the devices press on  and the following screen will show:



Device info

The **Selected IP address**, **Compute Box Version**, **UR Robot IP** and **UR Robot subnet mask** are shown.

Errors

This displays information about the errors if there is any.

Device name

The **Serial number**, **System health** and **Firmware version** are shown.

Update: this will update the firmware if an update is available.

Depending on the selected devices, different panels will become available to configure the devices.

RTDE Registers

OnRobot uses RTDE registers to communicate with UR. Real-Time Data Exchange (RTDE) is an interface that can be used to send data for the robots through registers. For more information about RTDE registers, see UR's [Real-Time Data Exchange \(RTDE\) Guide](#).

You need this option if you use OnRobot devices with other vendors' devices and OnRobot registers might overlap other vendors' registers.

OnRobot uses three different types of registers: **Bool**, **Int** and **Float**.

Offset: Offsets the registers by the amount that is written in the certain field.

OnRobot: Shows the number of registers that OnRobot uses of the certain type.

Total: Shows the maximum number of registers of the certain type that is available in UR.

Check other vendors' registers to make sure that the registers that you are using are not used by other vendors. If your registers overlap other vendors' registers, offset them by writing a certain value in the **Offset** fields. If the offset value is too high, the number of OnRobot registers can exceed the number of **Total** registers. In this case the values will turn red in the **OnRobot** row.

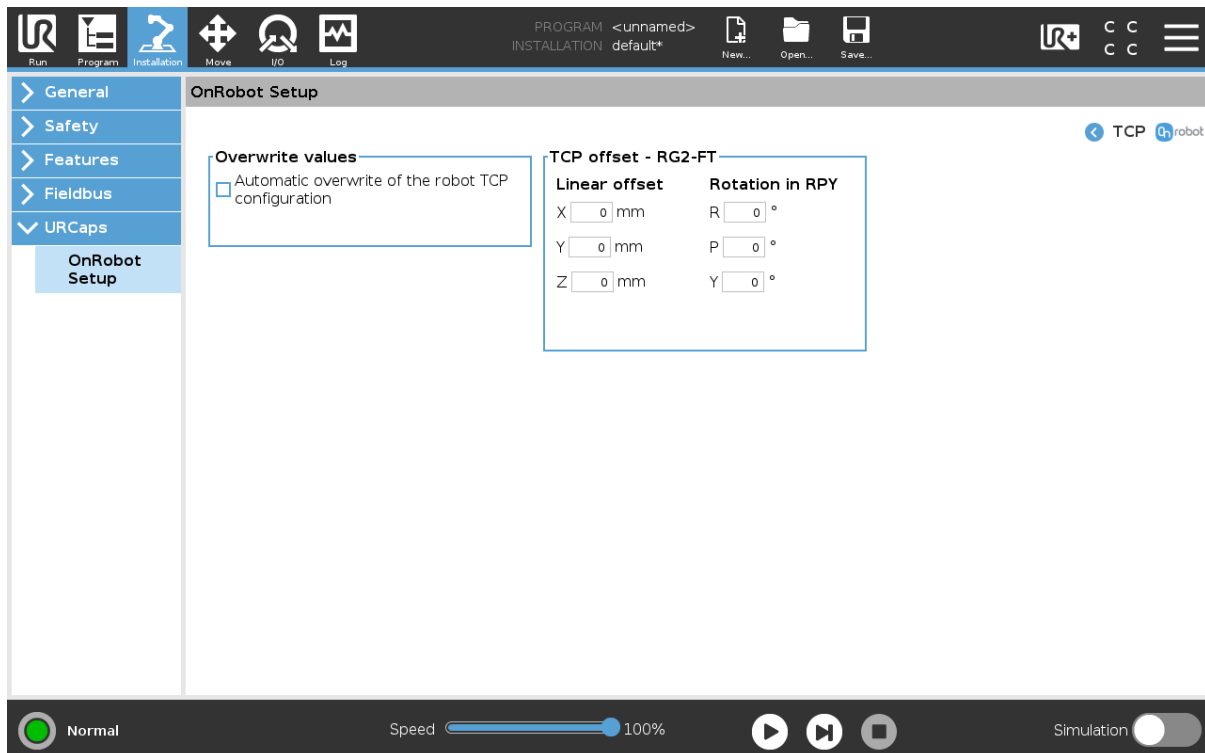
Hide Variables

A list of selectable variables. When a variable is selected to hide, it will not appear on the configuration panel.

TCP

In the normal view of the panel the TCP of the robot can be overwritten by the TCP of the tool by pressing the **Automatic overwrite of the robot TCP configuration** checkbox.

To see more options press on  and the following screen will show:



Overwrite values

Automatic overwrite of the robot TCP configuration: when checked, the UR's TCP configuration is automatically overwritten (Dynamic TCP mode). When unchecked the TCP is left unchanged (Static TCP mode).

For further information and best practices on the TCP setting see [TCP Configuration](#) section.

TCP offset

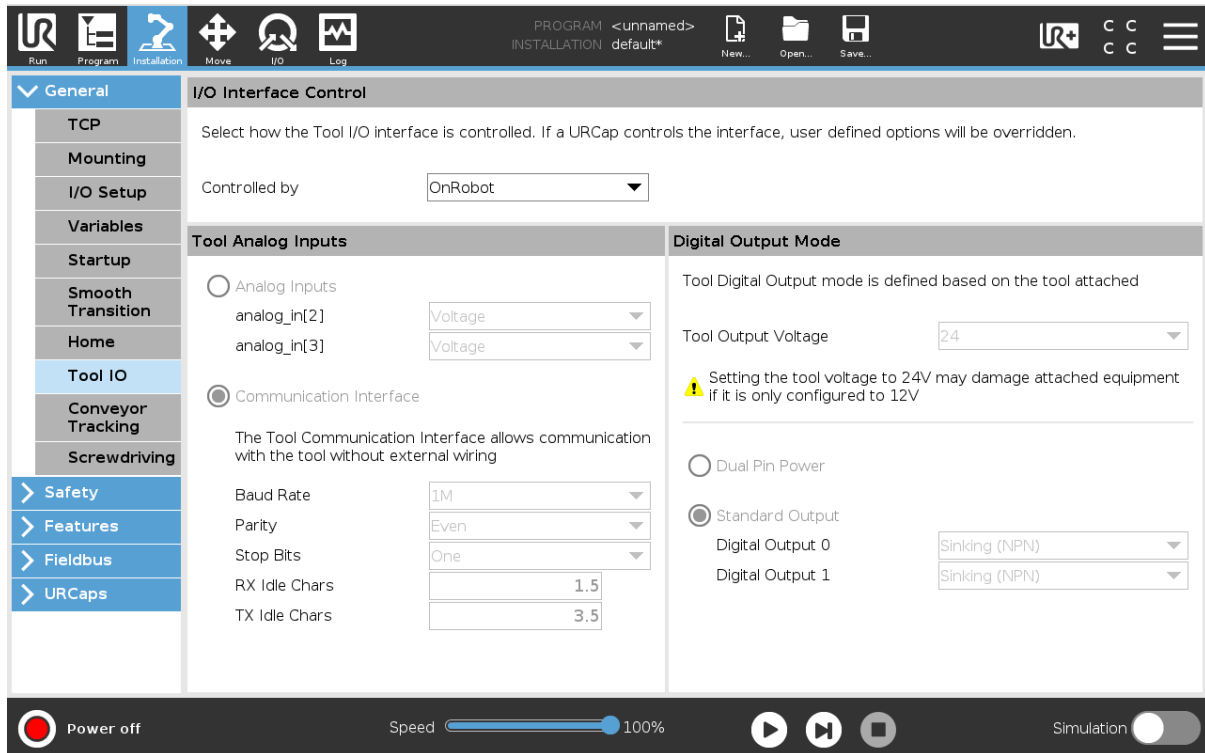
Set the **Linear offset** (X,Y,Z) and the **Rotation in RPY** (Roll-Pitch-Yaw) values to adjust the OnRobot device dependent calculated TCP.

5.1.3.2. Setup Tool Connector

On the **Device Info** page, select Tool Connector from the dropdown menu.

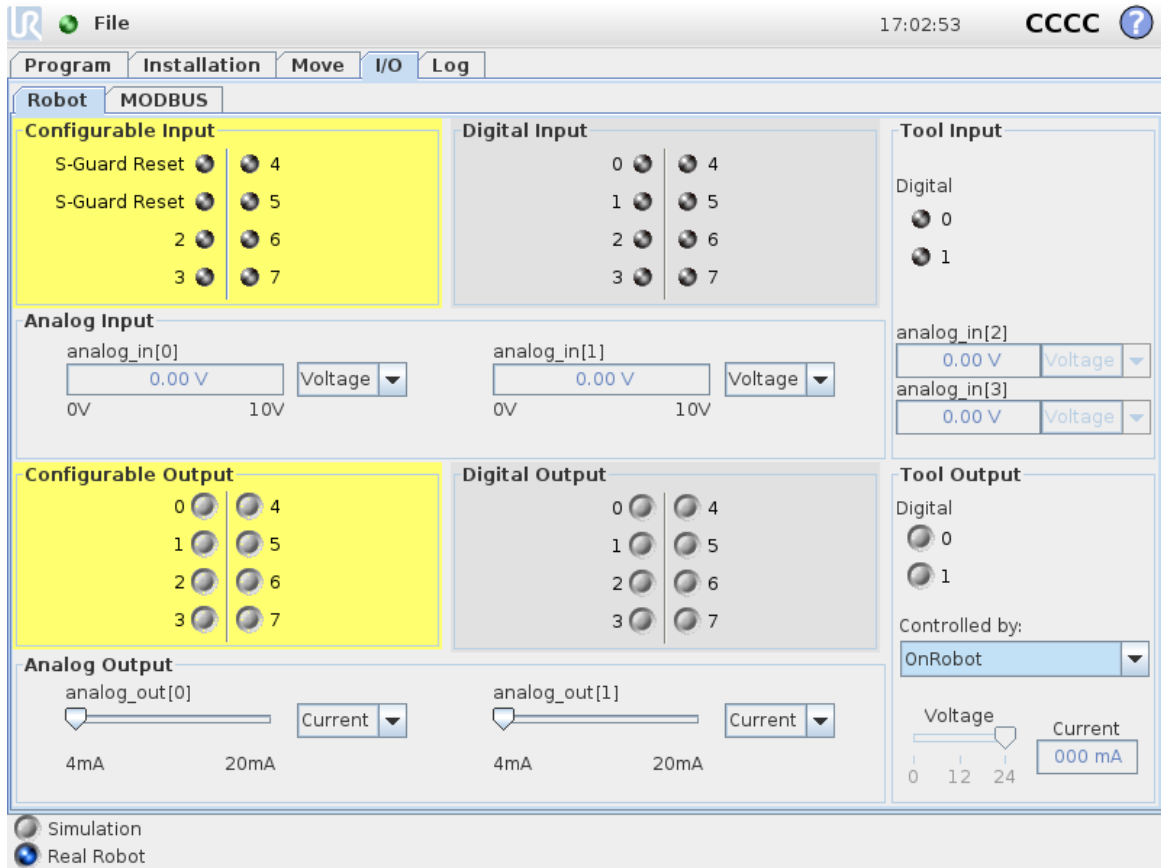
To communicate through the tool connector on an e-Series UR robot please set the following configuration:

1. Press the **General** dropdown menu on the left side.
2. Press the **Tool IO** tab.
3. In the **Controlled by** dropdown menu select **OnRobot** as shown in the image below.
4. Make sure to save the changes to be part of the current installation.



To communicate through the tool connector on CB3 UR robot please set the following configuration:

1. Go to the **I/O** tab.
2. In the **Controlled by** dropdown menu select **OnRobot** as shown in the image below.
3. Make sure to save the changes to be part of the current installation.

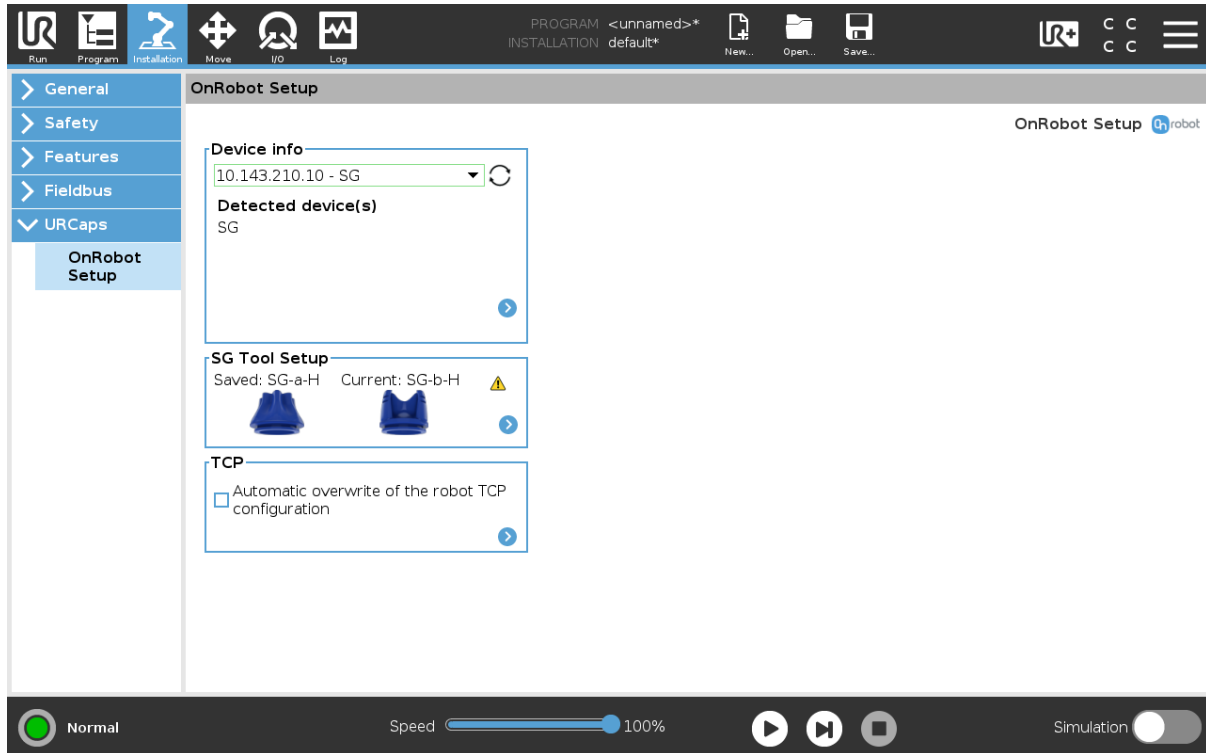


NOTE:

If the Tool connector option is selected in the **Device info** drop-down menu but no OnRobot product is connected to the tool connector then a background service program is running every 2 seconds. In addition to that the Tool IO is set to be logic high and low randomly.


5.1.3.3. SG


The configuration panels for the SG are shown in the image below:




SG Tool Setup

In the normal view of the panel, the **Saved** tool can be seen.

If there is a mismatch between the **Saved** tool and the **Current** initialized tool, the **Current** tool will be shown and this  will appear in the top right corner of the card.

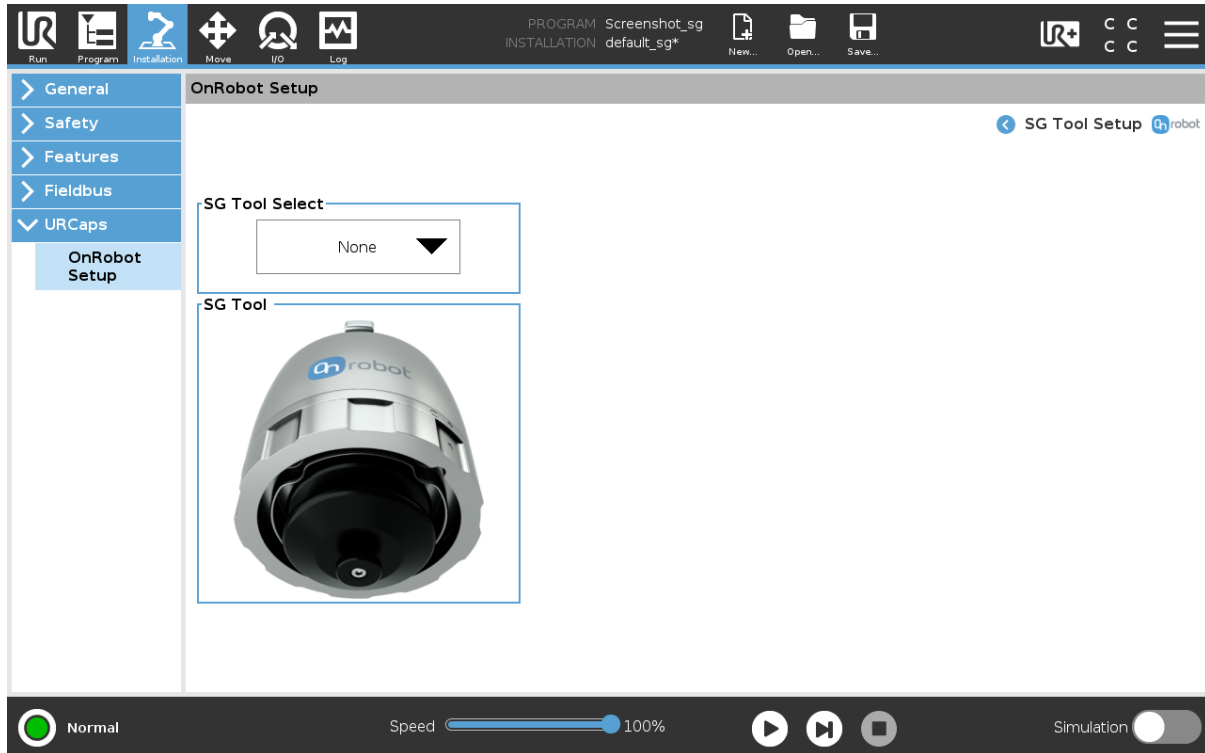
If the tool is not initialized, the **Current** tool label will appear and this  will also appear under the **Current** label instead of the tool image.

To select a new SG and initialize the gripper with this new tool press . The screen below will show up and the desired tool to be installed can be selected.



NOTE:

If the SG is connected via the CB3 tool connector, the silicone selection is not available. A generic silicone is automatically used instead.



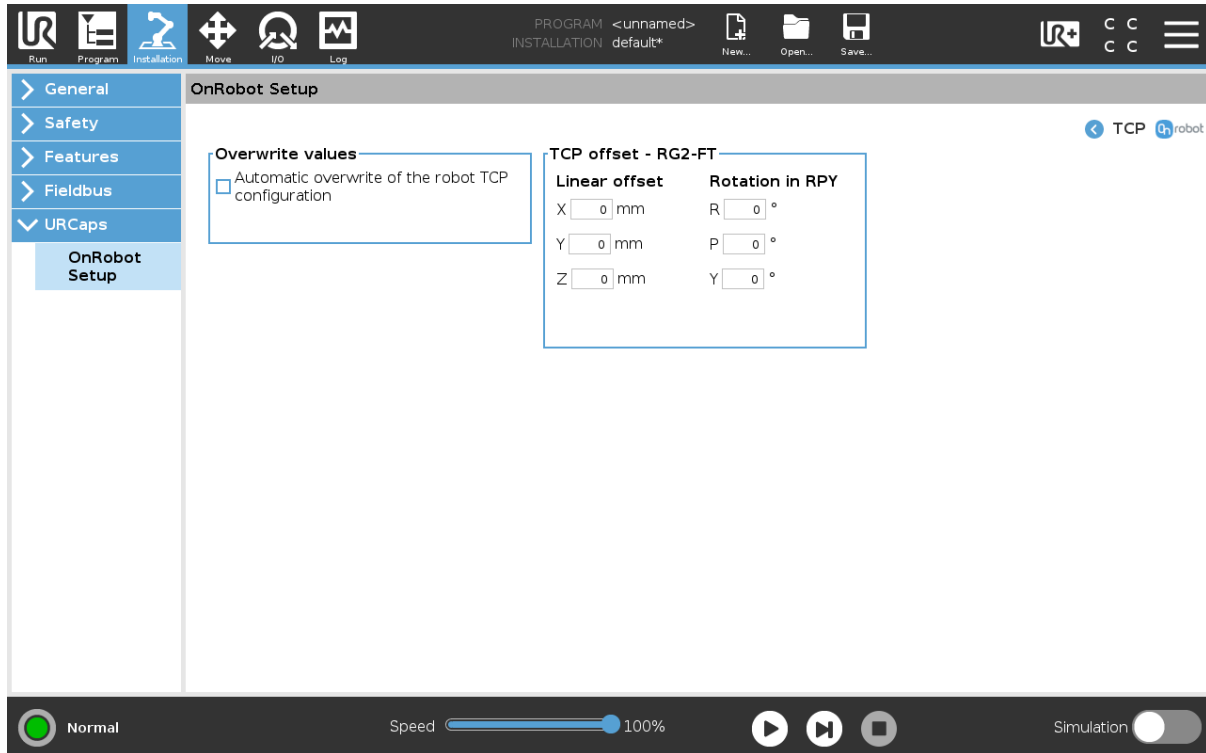
When choosing a tool, in the dropdown menu, the gripper will automatically initialize to the chosen tools neutral position. This will also automatically set the right tool operating parameters such as width, TCP and tool Center of Mass.

The gripper can also be initialized by pressing the **Initialize** button in the toolbar.

TCP

In the normal view of the panel the TCP of the robot can be overwritten by the TCP of the tool by pressing the **Automatic overwrite of the robot TCP configuration** checkbox.

To see more options press on  and the following screen will show:



Overwrite values

Automatic overwrite of the robot TCP configuration: when checked, the UR's TCP configuration is automatically overwritten (Dynamic TCP mode). When unchecked the TCP is left unchanged (Static TCP mode).

For further information and best practices on the TCP setting see [TCP Configuration](#) section.

TCP offset

Set the **Linear offset** (X,Y,Z) and the **Rotation in RPY** (Roll-Pitch-Yaw) values to adjust the OnRobot device dependent calculated TCP.

6. Operation



NOTE:

It is assumed that the Installation has finished successfully. If not, first do the installation steps in the previous section.

6.1. URCap Commands

URCap commands provide an easy way to program an application.

6.1.1. SG

SG Grip / SG Release

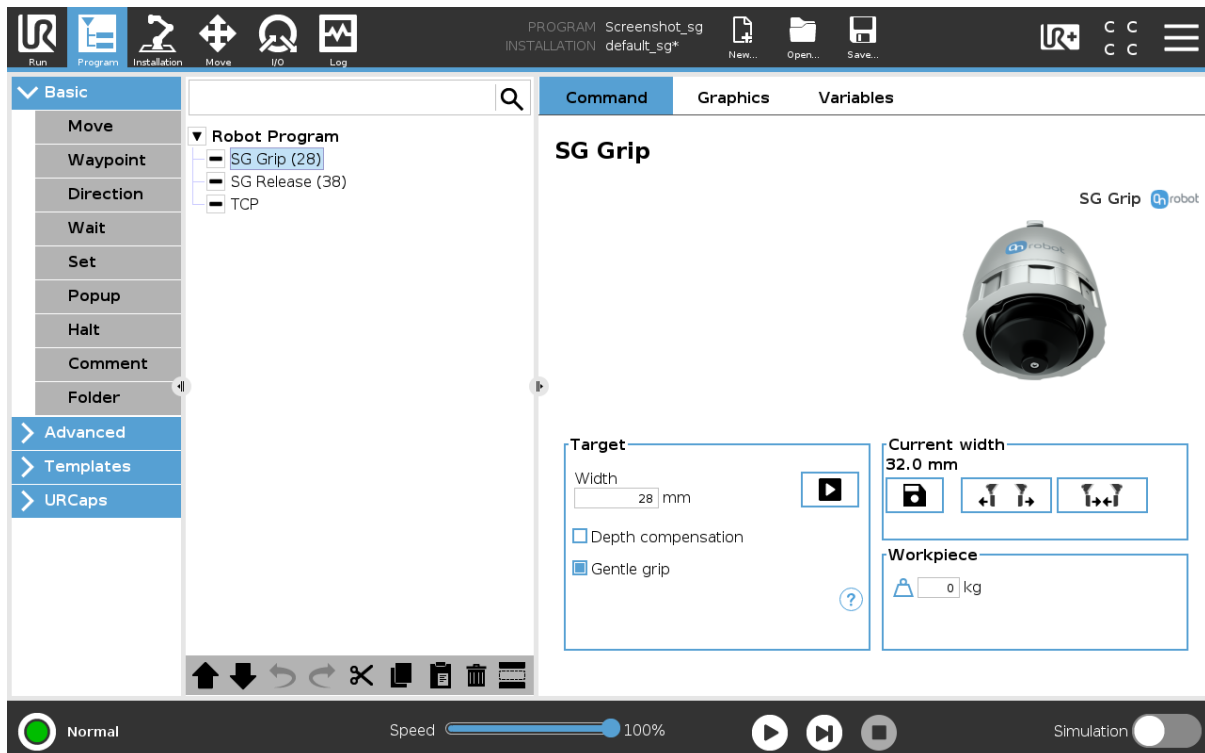
The *SG Grip*/*SG Release* command is used to grip or release a workpiece.

When the *SG Grip*/*SG Release* command is executed, the gripper will try to reach the specified target **Width**, moving by the default **Gentle grip speed**, and if selected, **Depth compensation**. The different functions are explained below.



NOTE:

The gripper first needs to be initialized, otherwise “Program is not finished” error message can appear. In this case open the Toolbar and click on the **Initialize** button.



The screenshot displays the Chrobot software interface. The top toolbar includes icons for Run, Program, Installation, Move, I/O, and Log. The main window is divided into several sections:

- Left Panel:** A menu with options like Move, Waypoint, Direction, Wait, Set, Popup, Halt, Comment, and Folder. Below this are sections for Advanced, Templates, and URCaps.
- Robot Program:** A tree view showing the current program structure, including 'SG Grip (28)', 'SG Release (38)', and 'TCP'.
- Command Panel:** The 'SG Grip' command is selected, showing a 3D model of the gripper. The configuration includes:
 - Target:** Width set to 28 mm, with a checkbox for 'Depth compensation' (unchecked) and a checkbox for 'Gentle grip' (checked).
 - Current width:** Displayed as 32.0 mm, with navigation buttons for increasing and decreasing the width.
 - Workpiece:** A field for weight, currently set to 0 kg.
- Bottom Panel:** A status bar showing 'Normal' mode, a 'Speed' slider at 100%, and simulation controls (play, stop, simulation toggle).

**WARNING:**

When working with the SG, please make sure that the grippers inward/outward motion is not obstructed, otherwise the positioning system may get out of sync. If that were to happen, move the grip/release point away from the workpiece, and reinitialize the gripper.

The command name in the robot program shows a number in brackets that represent the target width. If two SG gripper are used, a number in squared bracket will show what gripper performs the action.



**NOTE:**

Gentle grip and **Workpiece** options are only available in the SG Grip command.

Select device

When two grippers are used, you can select which gripper performs the action.

Target

Width: The target gripping width can be set by using the  Save as Target/Save Grasp button (recommended) or by typing it in manually. If the set value is not within the limits of this tool, this  will appear next to mm.

**NOTE:**


If the SG is connected via the CB3 tool connector, the **Current width** and the **Target Width**, is shown in percent instead of mm. In each SG Tool manual, you can find a percentage to mm conversion graph.




When pressed, the gripper will act as if the command is executed.

Depth compensation: During grip/release operations, the robot moves to compensate for movement of the gripper, so that the gripper remains on target.

Gentle grip: When selected, the gripping speed is reduced at 12.5mm before the specified target width, this results in a gentler grip, compared to normal grip settings. For the release command, the gripper moves at full speed and this feature is deactivated.

When the  icon is pressed, a graphical illustration of the **Depth compensation** and the **Gentle grip** will appear.

**NOTE:**

This  will appear under the gripper image if there is a mismatch between the current and the saved tool.



NOTE:

It is highly recommended to use the hold-to-run buttons for finetuning, especially when handling fragile items. See the Technical section on [How to Handle a Workpiece](#) for more information.

Current width

The number shows the **Current width** value.

will set the **Current width** as target width.



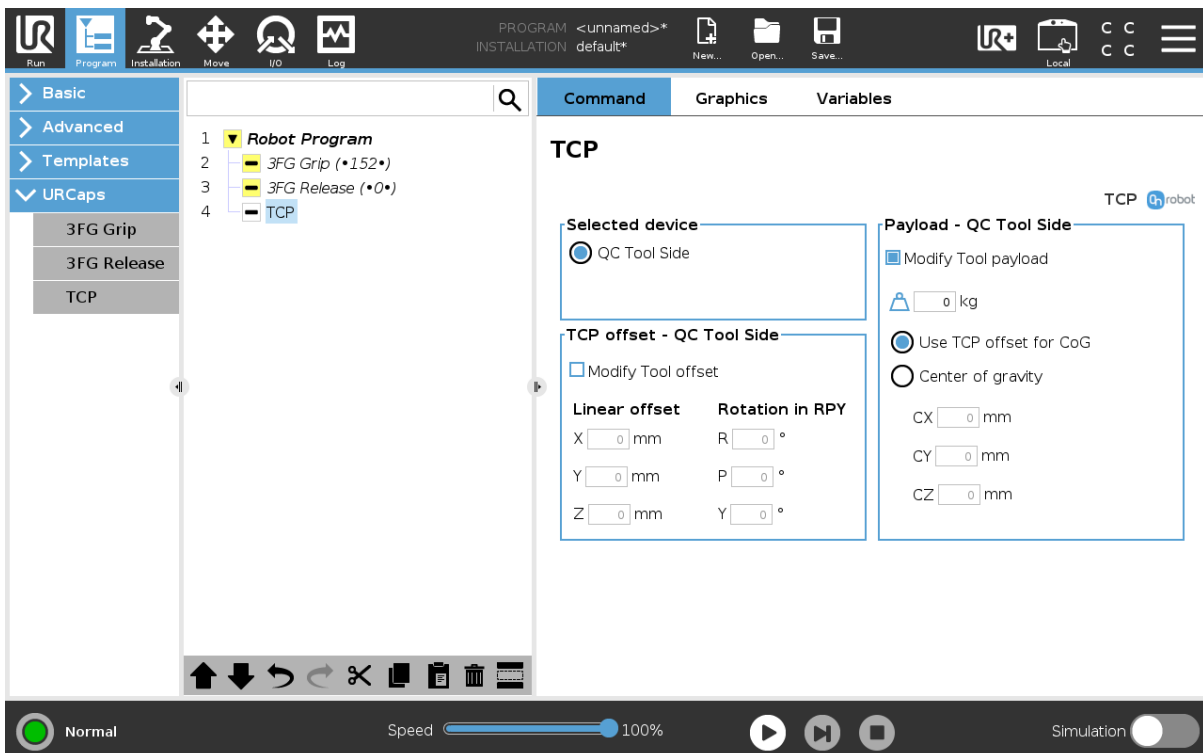
These are open and close hold-to-run buttons.

Workpiece

: The workpiece weight can be entered. The URCap software will then perform the calculation of the resulting payload mass considering the gripper, the Quick Changer, and the workpiece mass.

TCP

The TCP command is used to set the current TCP and/or payload for the robot.



TCP offset

Set the **Linear offset** (X,Y,Z) and the **Rotation in RPY** (Roll-Pitch-Yaw) values to adjust the OnRobot device dependent calculated TCP.

Payload

Modify Tool payload: If enabled the UR's payload will be overwritten.

enter the workpiece mass that is attached to the device. The device own mass is added automatically.

Use TCP offset for CoG: set the center of gravity of the workpiece at the active TCP position.

Center of gravity CX, CY, CZ: set the location of the center of gravity of the workpiece.

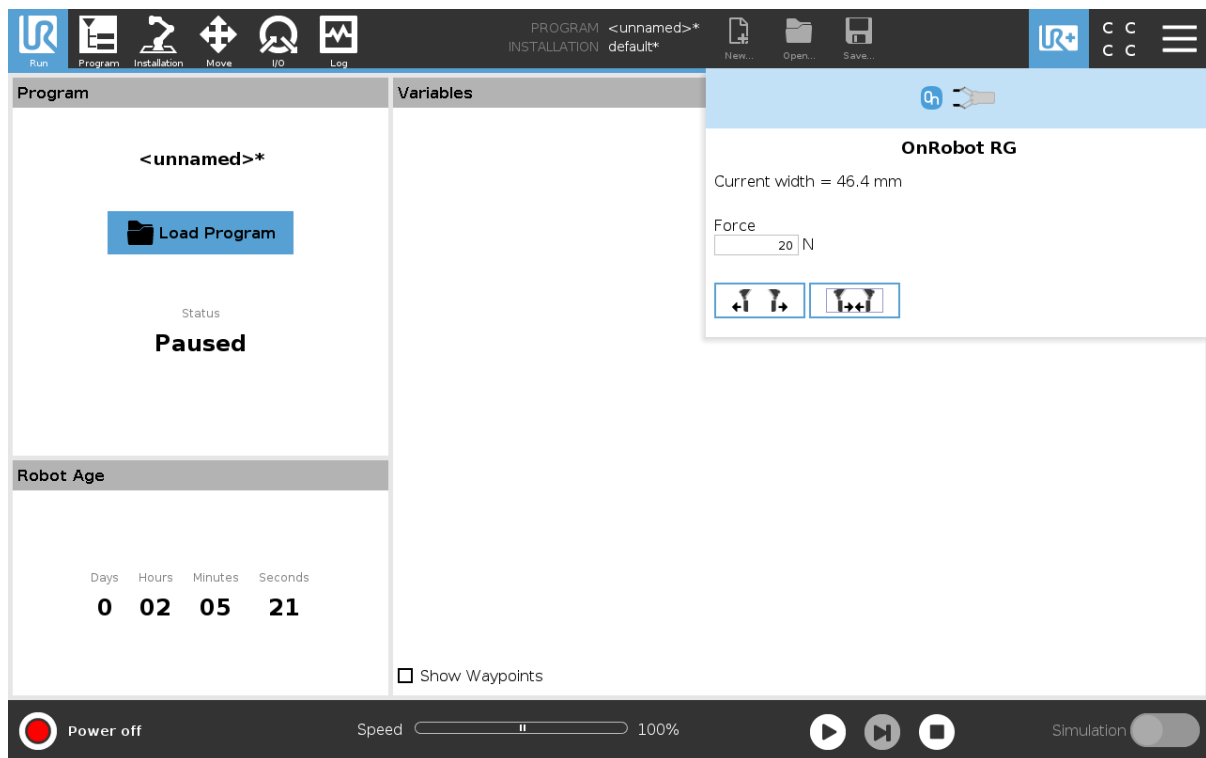
6.2. URcap Toolbar

The Toolbar makes it simple to operate the tools while you are programming or during runtime.

How to Access the Toolbar

The way how the toolbar can be accessed is different on the e-Series and the CB3 UR robots, but the functionality is the same.

To open up the toolbar in the e-Series, press on the UR+ icon on the top right side. Then press on the OnRobot icon .

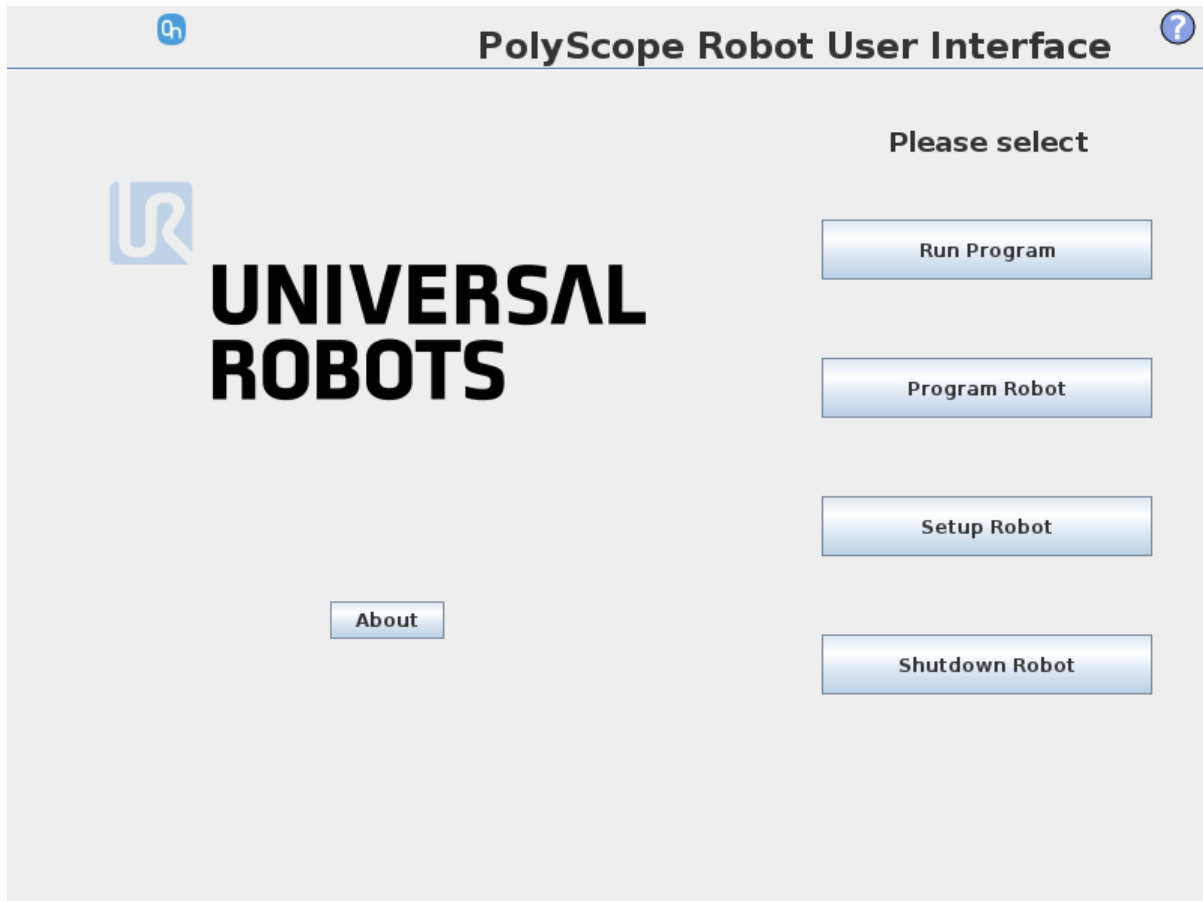



Each OnRobot End of Arm Tooling has its own functionality and that is explained in the sections below.

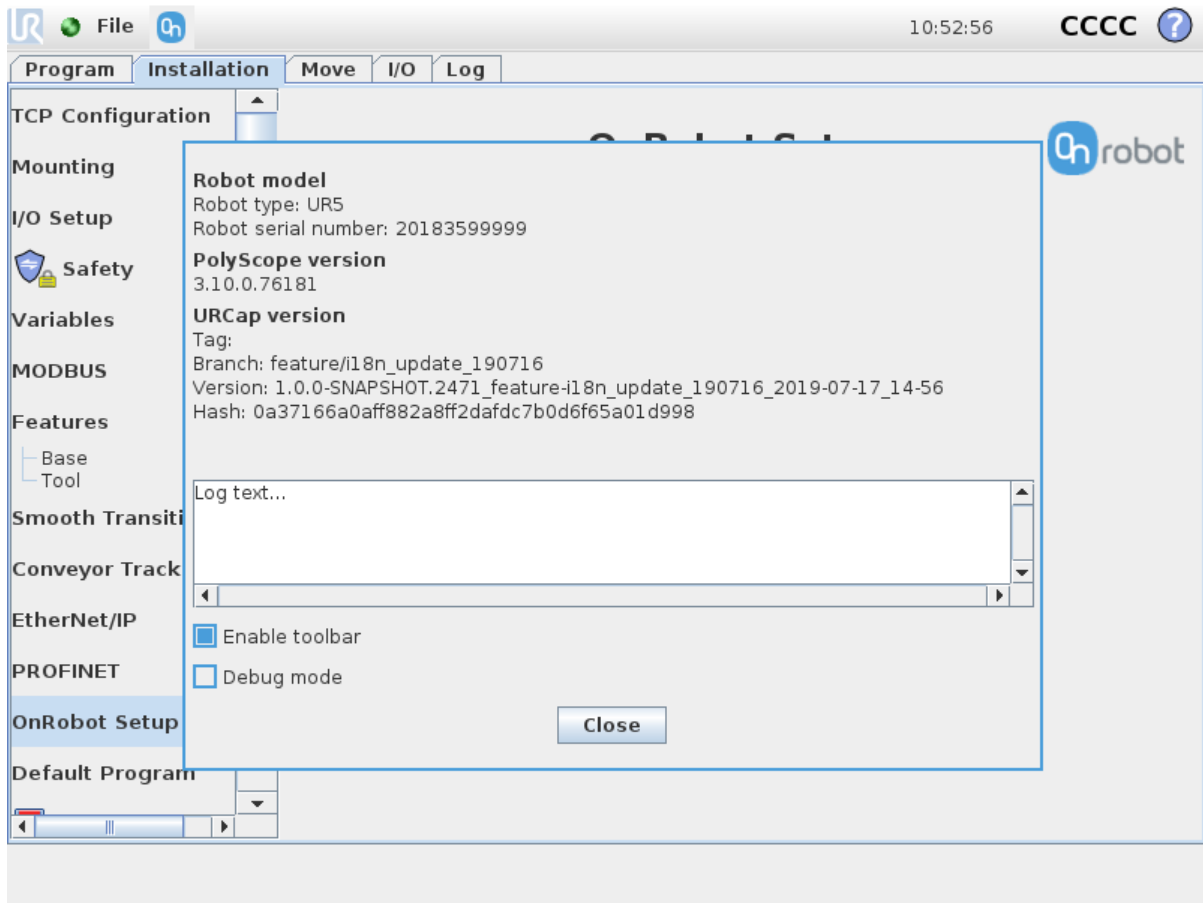
To open up the toolbar in the CB3, press on the OnRobot icon on the top left side. The icon might take around 20 seconds to appear after robot power up.

**NOTE:**

All toolbars are disabled while any robot program is running. Some toolbars are also disabled and cannot be used while the robot is not initialized.



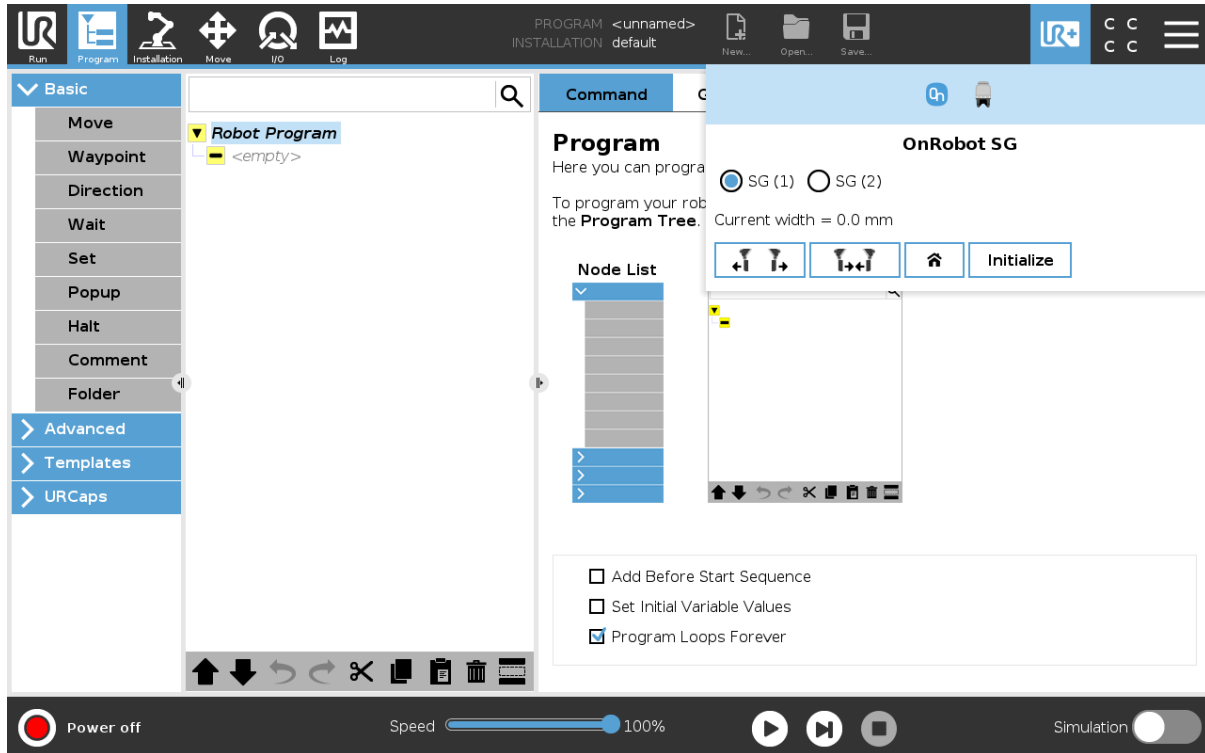
To enable/disable the toolbar, press on the OnRobot logo  on the top right corner and check/uncheck the **Enable toolbar** checkbox.



6.2.1. SG

To open up the toolbar, follow the instructions under [How to Access the Toolbar](#) in the [6.2. URCap Toolbar](#) section.

The toolbar for the SG grippers is shown below.



GS (1) and GS (2): In case of using 2 SG grippers, you can select which one performs the action.

Current width: shows the value.



These are open and close hold-to-run buttons.



This is for homing the SG.

Initialize: Press here to initialize the gripper with the current tool. This button will only appear if the gripper is not initialized or if there is a mismatch between the **Saved** and the **Current** tool.



CAUTION:



Before pressing or buttons always make sure that no part will be dropped due to the homing procedure.

6.3. URScript Commands

URScript commands can be used alongside other scripts.

6.3.1. SG

When the OnRobot URCap is enabled, there will be several SG script functions available:

```
sg_grip(target_width, gentle_grip, tool_index=0, blocking=True,
depth_compensation=False)
```

`target_width`: The width that the gripper will open to. [mm]

`gentle_grip`: True: The grip will be done with the gentle grip feature (slow down close to `target_width`)

`tool_index`: The index of the gripper to send the command to.

`blocking=True`: The function waits for the gripper to finish the grip command.

`depth_compensation=False`: The robot will move during the grip to compensate for the difference in depth between the start and the end. (False by default)

```
sg_release(target_width, tool_index=0, blocking=True,
depth_compensation=False)
```

`target_width`: The width that the gripper will open to. [mm]

`tool_index`: The index of the gripper to send the command to.

`blocking=True`: the function waits for the gripper to finish the grip command.

`depth_compensation=False`: The robot will move during the release to compensate for the difference in depth between the start and the end. (False by default)

For example, a relative movement for quickly releasing a workpiece can be done as follows:

If only one gripper is connected, use:

For primary:

```
sg_release (sg_Width_primary+5, 1)
```

For secondary:

```
sg_release (sg_Width_secondary+5, 2)
```

6.4. Feedback Variables

6.4.1. SG

Feedback Variable	Unit	Description
on_return		The return value for the OnRobot commands
sg_Busy	True/false	Whether the gripper is active or not

Feedback Variable	Unit	Description
sg_Depth	[mm]	Distance the robot (due to depth compensation) has moved towards the z axes having as reference the gripper at 0 mm width
sg_Width	[mm]	Width inside of the Gripper

7. Additional Software Options

7.1. Compute Box/Eye Box

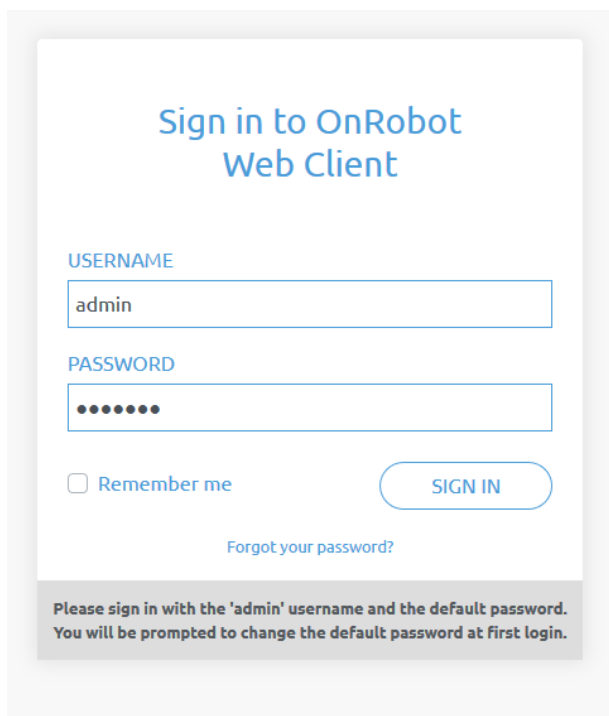
7.1.1. Web Client

To access the Web Client on your computer first the Ethernet interface needs to be set up to have a proper communication between your computer and the Compute Box. It is recommended to use the factory default DIP switch settings (DIP 3 On and DIP 4 Off) (for further details see section [Ethernet Interface Setup](#)).

Then do the following steps:

- Connect the Compute Box to your computer with the supplied UTP cable.
- Power the Compute Box with the supplied power supply.
- Wait one minute for the Compute Box LED to turn from blue to green.
- To find the IP address of the Compute Box, open the OnRobot Discovery Tool.
- Open a web browser on your computer and type in the IP address of the Compute Box (factory default is 192.168.1.1).

The Sign-in page opens:



The factory default administrator login is:

Username: admin

Password: OnRobot

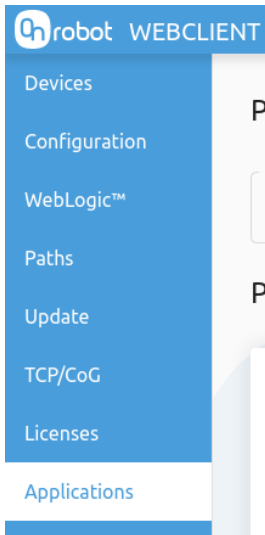
For the first login a new password needs to be entered: (password must be at least 8 characters long)

Change the default administrator password

NEW PASSWORD

CONFIRM PASSWORD

Once signed in the following menu will appear on the left side of the screen:




- **Devices** - Monitor and control the connected devices (e.g.: grippers)
- **Configuration** - Change the Compute Box's settings
- **WebLogic™** - Program the Digital I/O interface through OnRobot WebLogic™
- **Paths** - Import/export the recorded Paths (not available to all robots)
- **Update** - Update the Compute Box and the devices
- **TCP/CoG** - Calculate the TCP (Tool Center Point) and CoG (Center of Gravity) values for your OnRobot product combination
- **Licenses** - Activate the licenses for a software product
- **Applications** - Create and manage applications

The following menu will appear in the top right corner of the screen:






- Select the language of the Web Client

-  Account settings (e.g.: change password, add new user)
In the following, these menus will be described.

7.1.2. Web Client: Devices Menu

To control/monitor a device click on the **Select** button.

Please select from the detected device(s):

 Compute Box <input type="button" value="SELECT"/>	 HEX-E/H QC <input type="button" value="SELECT"/>	 RG2 <input type="button" value="SELECT"/>
---	--	---

7.1.2.1. SG

Soft Gripper

This page allows the device to be monitored and controlled. By navigating to the Device info tab the device status is shown. (Some functions might not be accessible without Admin permission.)

Monitor and control
Device info


States


Busy
 Initialized


Select tool type

Current tool: None

None


SG-a-H


SG-a-S

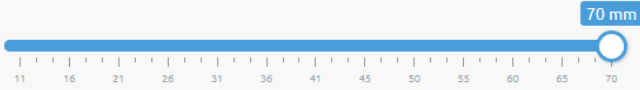

SG-b-H

INITIALIZE

Set grip mode and width

GENTLE GRIP

TARGET WIDTH



Current width: 90 mm

STOP
HOME

The **States** of the gripper could be:

- **Busy** - the gripper is moving
- **Initialized** - the gripper has been initialized.

Select tool type

- **Current tool** - Shows the currently selected SG tool. Select the desired SG tool, by clicking the adjacent radio button.
- Click on **Initialize** to initialize the selected SG tool

Set grip mode and width

The default gripping speed is set as **Gentle grip**, the gripping speed is reduced at 12.5mm before the specified target width, this results in a gentler grip, compared to normal grip settings.

The gripper can be controlled by adjusting the **Target width** slider, this will immediately control the gripper.

- **Current width** - shows the current width of the gripper.
- **Stop** button - stops the ongoing procedure.
- **Home** button - moves the gripper to its home position.

7.1.3. Web Client: Configuration Menu

Configuration

This page allows the configuration of the Compute Box / Eye Box.

CAUTION
Incorrect settings may cause the device to lose network connectivity.

1. Digital input mode: NPN
2. Digital output mode: NPN
3. Compute Box / Eye Box IP setting is configured on this page.
4. DHCP server enabled: Compute Box / Eye Box tries to assign IP to the robot.

NETWORK SETTINGS

MAC address	B8:27:EB:0E:C9:A3
Network mode	Default Static IP
IP address	192.168.1.1
Subnet mask	255.255.255.0
Gateway	192.168.1.1

[SAVE](#)

ETHERNET/IP SCANNER SETTINGS

IP address to connect to	_____
Origin-to-target instance id	1
Target-to-origin instance id	1
Configuration instance id	0
Requested packet interval (ms)	8

[SAVE](#)

COMPUTE BOX / EYE BOX SETTINGS

Display name

[SAVE](#)

Clock delay

[SYNCHRONIZE CLOCK](#)

ROBOT SETTINGS

Robot type	None
Robot ID	_____
Robot IP address	_____

[SAVE](#)

WEBLYTICS SETTINGS

WebLytics support	Disabled, discoverable
WebLytics IP address	_____
Connected to server	Disconnected

[SAVE](#)

Network settings:

The **MAC address** is a world-wide unique identifier that is fixed for the device.

The **Network mode** drop-down menu can be used to decide if the Compute Box will have a static or a dynamic IP address:

- If it is set to **Dynamic IP**, the Compute Box expects an IP address from a DHCP server. If the network that the device is connected to has no DHCP server, the Compute Box will not obtain an IP address and its LED is lighting in blue.
- If it is set to **Static IP**, then a fixed IP address and subnet mask must be set.
- If it is set to **Default Static IP**, the fixed IP revert to the factory default and cannot be changed.

After all parameters are set, click on the **Save** button to store the new values permanently. Wait 1 minute and reconnect to the device using the new settings.

Compute Box / Eye Box settings:

In case, more than one Compute Box is used within the same network, for identification purpose any user specific name can be entered to the **Display name**.

If the **Clock delay** field shows a difference, click **Synchronize clock** to synchronize the Compute Box's time with your computer.

EtherNet/IP scanner settings:



NOTE:

This is a special option of the EtherNet/IP connection for some robots.

In case when the robot is the Adapter and the Compute Box needs to be the Scanner the following addition information is required for the communication:

- **IP address to connect to** - the robot IP address
- **Origin-to-target instance id** - refer to the robot's EtherNet/IP manual (Scanner mode)
- **Target-to-origin instance id** - refer to the robot's EtherNet/IP manual (Scanner mode)
- **Configuration instance id** - refer to the robot's EtherNet/IP manual (Scanner mode)
- **Requested packet interval (ms)** - RPI value in ms (minimum 4)

Check the checkbox and the Compute Box will try to automatically connect to the robot (via the given IP address).

For information on the **Robot settings** and the **WebLytics settings**, see the WebLytics Manual.

7.1.4. Web Client: Update Menu

This page can be used to update the software on the Compute Box and the firmware on the devices.

Update

This page allows updating the software and firmware.

CAUTION
Installing updates may take several minutes to complete. Please do not power off or unplug your Compute Box or any of the connected devices during the update process.

SOFTWARE

BROWSE

[Click here to download the result of the last update.](#)

FIRMWARE

COMPONENTS	CURRENT VERSION	REQUIRED VERSION	
Compute Box (CBOX_RPT)			
Firmware	150	150	✓
HEX-E/H QC (HEXHC001)			
Firmware	208	208	✓

UPDATE

✓ Up-to-date
 ↻ Update required
 ✗ Downgrade not supported



CAUTION:

During the update process (takes about 5-10 minutes) DO NOT unplug any device or close the browser window. Otherwise the updated device could be damaged.

The loading screens during the update process are the same for the software and the firmware updates.

Software Update

Download the latest .cbu file from the **Downloads** menu on the website.

Click on **Browse** to search for the .cbu software update file. The **Browse** button will turn to **Update**.

Click on **Update** to start the software update process.

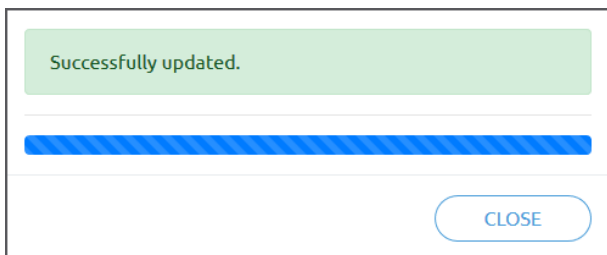
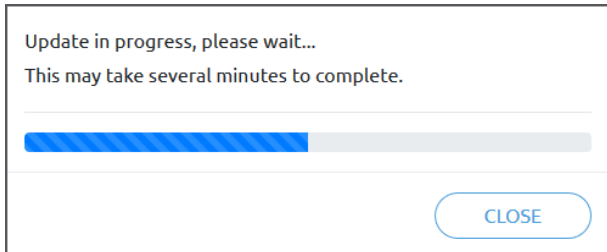
If the update is finished and was successful, the message below is shown.

Firmware Update

Update required: A firmware update is required because one of the components is out of date.

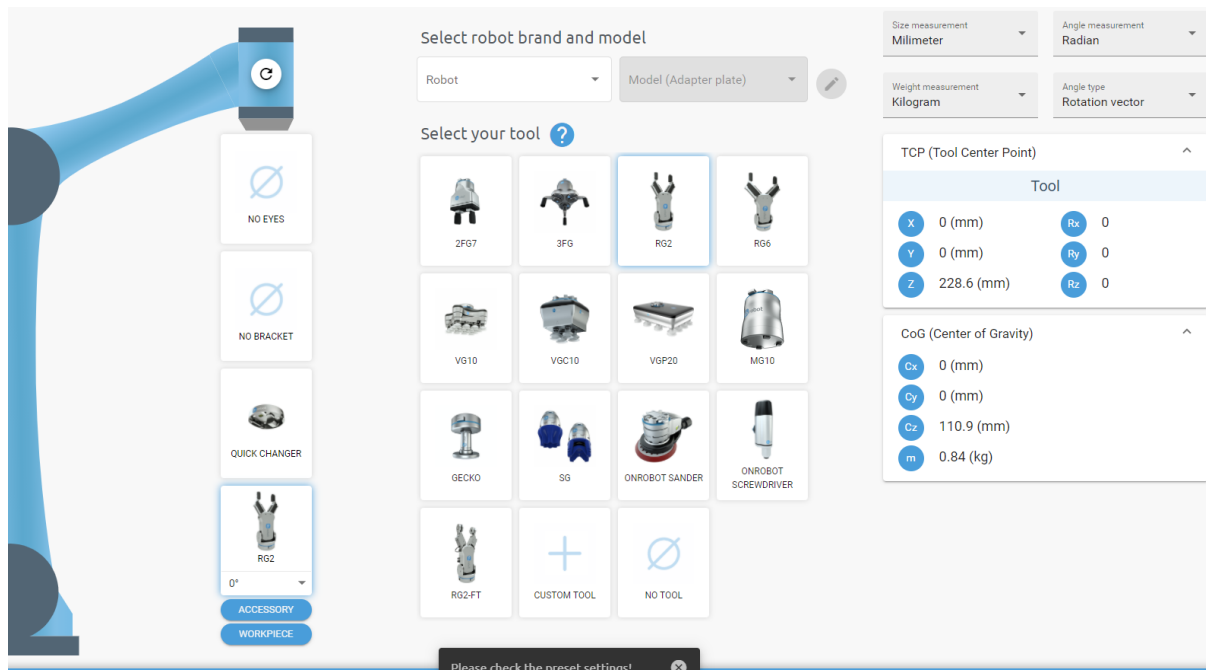
Click on **Update** in the firmware section of the page to start the firmware update process.

If the update is finished and was successful, the message below is shown.



7.1.5. Web Client: TCP/CoG

Use the TCP/CoG calculator to calculate the TCP (Tool Center Point) and CoG (Center of Gravity) values for your OnRobot product combination.



The TCP/CoG calculator will show the automatically detected settings.



NOTE:

Make sure to check the preset settings before calculating the TCP and CoG values.

1. Select the robot brand and the model you are using from the **Robot** and **Model (Adapter plate)** dropdown menus.



Click on to set custom Adapter plate settings.

2. Click on the **No eyes** card to modify the Eyes preset settings.
3. Click on the **No bracket** card to modify the Angle Bracket preset settings.
4. Select mounting type.
5. Select tool.



Click on to get help about how to enter the values.

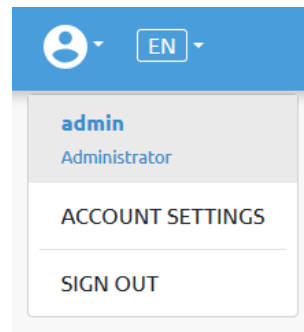
6. Click on **Accessory** to select any OnRobot accessories.
7. Click on **Workpiece** to enter the workpiece weight. Then the calculator calculates the resulting payload mass considering the gripper, the mounting, and the workpiece mass.
8. Choose the unit of measure for the values you want to enter from the **Size measurement**, **Angle measurement**, **Weight measurement** and **Angle type** dropdown menus.

The calculator calculates the values which you can see in the **TCP (Tool Center Point)** and **CoG (Center of Gravity)** boxes. These values can be entered into the robot.

7.1.6. Web Client: Account Settings

This menu can be used to:

- See the currently sign-id user
- Go to **Account settings**
- Sign-out

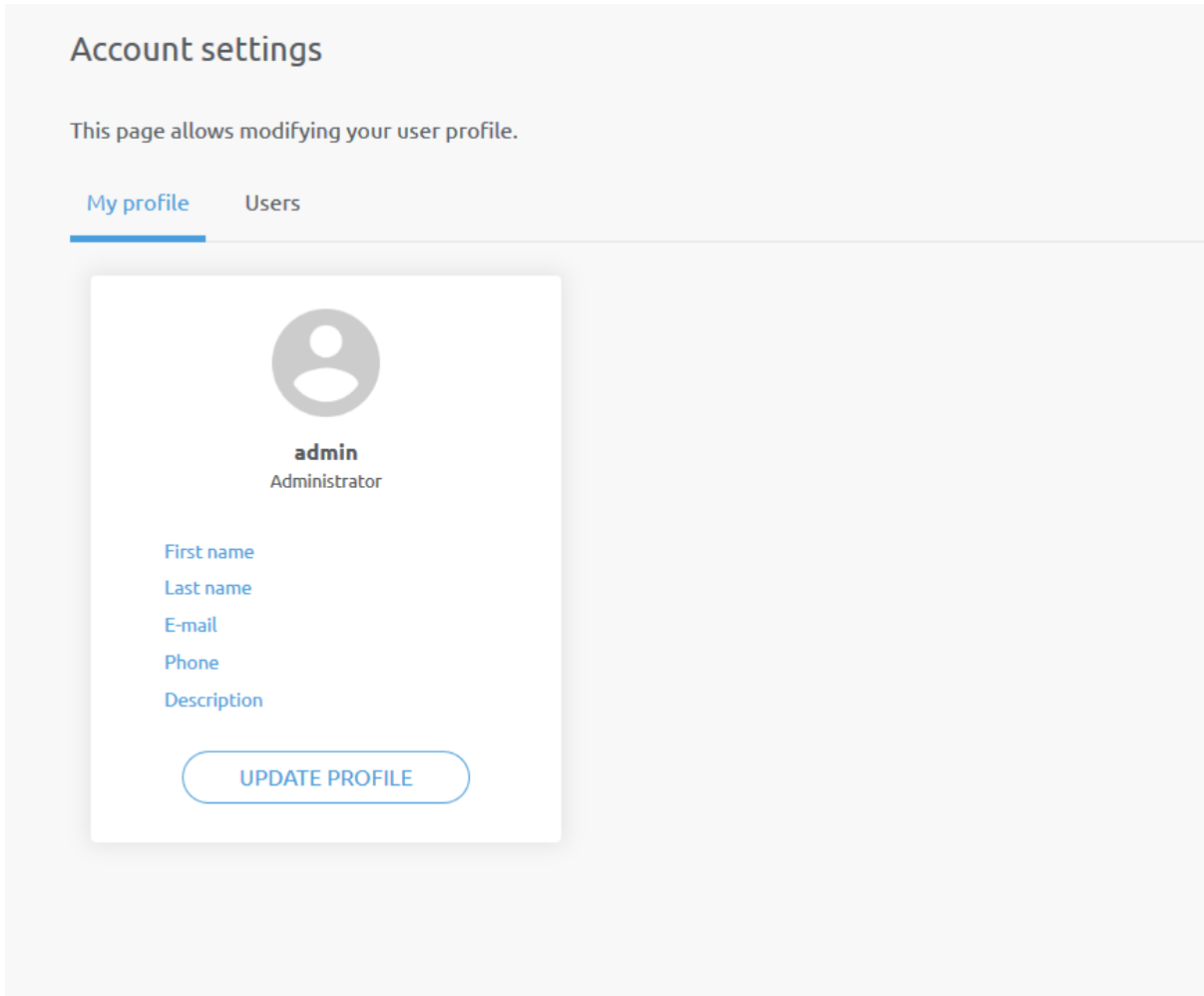


Account settings:

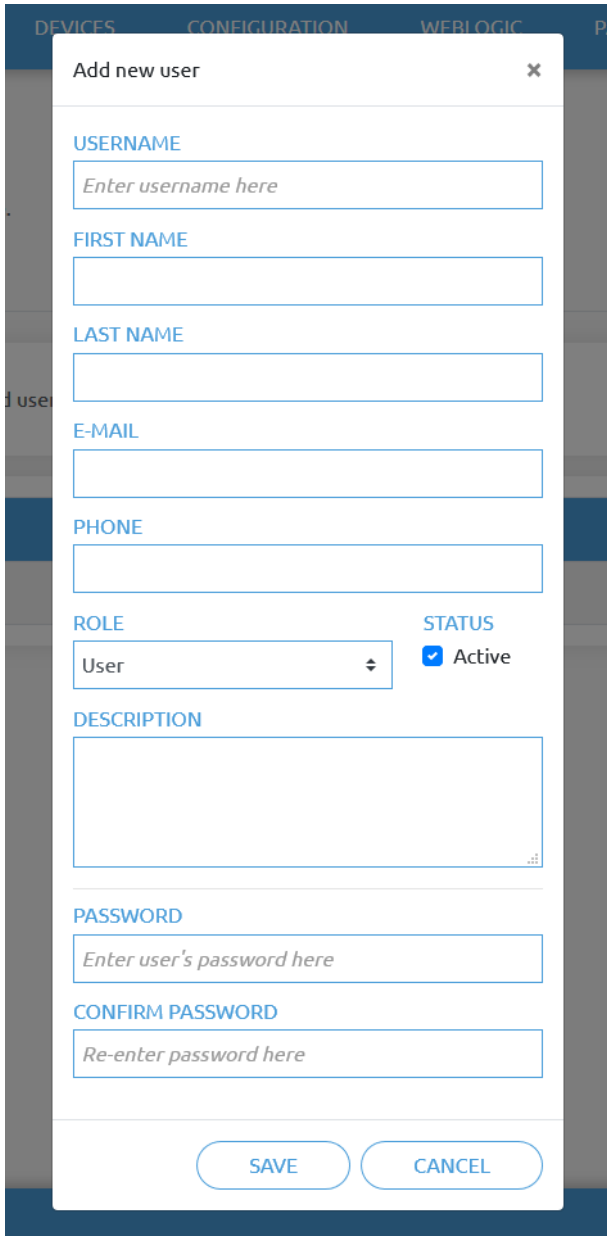
This page has two tabs:

- **My profile** - to see and update the currently logged in users' profile (e.g.: change password)
- **Users** - to manage users (e.g.: add/remove/edit)

On the **My profile** tab to change any profile data (e.g.: password) click on the **Update profile** button.



On the **Users** tab click on the **Add new user** button to add more users:




The screenshot shows a modal window titled "Add new user" with a close button (X) in the top right corner. The form contains the following fields and controls:

- USERNAME:** A text input field with the placeholder text "Enter username here".
- FIRST NAME:** A text input field.
- LAST NAME:** A text input field.
- E-MAIL:** A text input field.
- PHONE:** A text input field.
- ROLE:** A dropdown menu currently showing "User".
- STATUS:** A checkbox labeled "Active" which is checked.
- DESCRIPTION:** A larger text area with a placeholder and a small grid icon in the bottom right corner.
- PASSWORD:** A text input field with the placeholder text "Enter user's password here".
- CONFIRM PASSWORD:** A text input field with the placeholder text "Re-enter password here".
- Buttons:** Two rounded buttons at the bottom labeled "SAVE" and "CANCEL".

There are three user levels:

- Administrator
- Operator
- User

Fill in the user information and click **Save**.




Later on to change any user information just click on the edit  icon.

Account settings


This page allows modifying your user profile.

My profile **Users**

[ADD NEW USER](#) You can add user on your network to monitor and control the devices.

USERNAME	ROLE	FIRST NAME	LAST NAME	E-MAIL	PHONE	ACTIVE	
admin	Administrator					<input checked="" type="checkbox"/>	
operator	User					<input checked="" type="checkbox"/>	 

To prevent a user to sign-in either could be:

- deactivated by changing its **Active** status in the edit mode
- or removed by clicking the delete  icon.

8. Hardware Specification

8.1. Technical Sheets

8.1.1. Quick Changers

Quick Changer

Name	Quick Changer I/O support – Robot Side	Quick Changer - Robot Side	Quick Changer - Robot Side 4.5A	Quick Changer - Robot Side
Item #	102326	102037	104277	109498
Version	QC-R – I/O	QC-R v2	QC-R v2-4.5	QC-R v3
Illustration				

Dual Quick Changer

Name	Dual Quick Changer	Dual Quick Changer 4.5A	Dual Quick Changer
Item #	101788	104293	109878
Version	Dual QC v2	Dual QC v2-4.5	Dual QC v3
Illustration			

If not specified, the data represent the combination of the different Quick Changer types/sides.

Technical data	Min	Typical	Max	Units
Permissible force *	-	-	600*	[N]
Permissible torque *	-	-	60*	[Nm]
Rated payload *	-	-	20*	[kg]
	-	-	44	[lbs]
Repeatability	-	-	±0.02	[mm]
IP Classification	67			
Operating life (Tool change)	-	5.000	-	[cycles]
Operating life (Robot operation)	-	10	-	[M cycles]

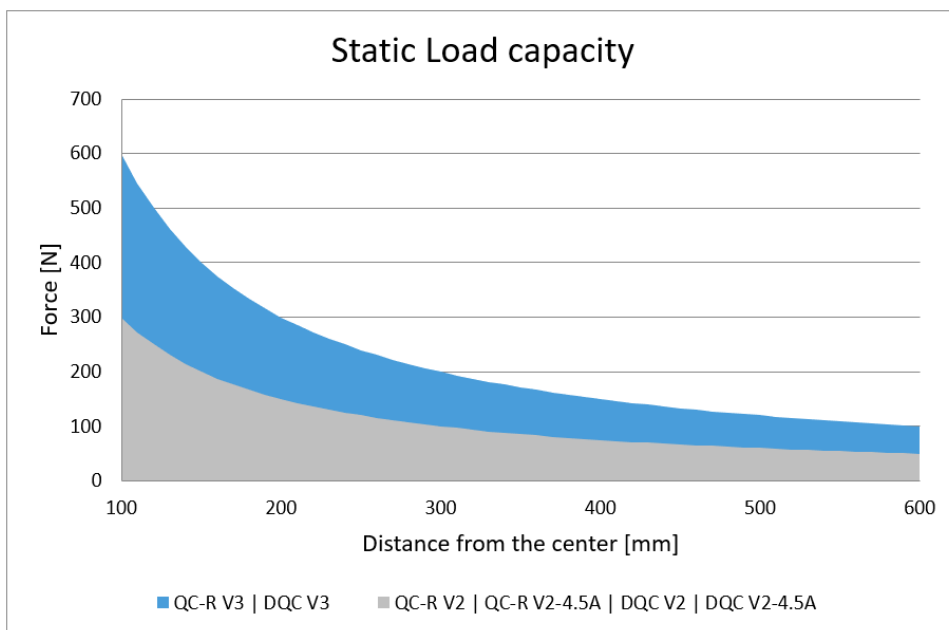
Technical data	Min	Typical	Max	Units
Operating temperature	5	-	50	[°C]
	41	-	122	[°F]

* See static load capacity graph below.

	Quick Changer	Quick Changer for I/O	Dual Quick Changer	Quick Changer - Tool Side	Units
Weight	0.06	0.093	0.41	0.14	[kg]
	0.13	0.21	0.9	0.31	[lb]
Dimensions	See Mechanical dimension section				

QC-R V3 | DQC V3 and the QC-R V2 | QC-R V2-4.5A | DQC V2 | DQC V2-4.5A

The following graph shows the load capacity that the QC-R V3 | DQC V3 and the QC-R V2 | QC-R V2-4.5A | DQC V2 | DQC V2-4.5A can handle in a static situation. The values for a situation with an acceleration of 2g are half of the static values.



8.1.2. SG

General Properties	Minimum	Typical	Maximum	Unit
Total spindle stroke	11	-	40	[mm]
	0.43	-	1.57	[inch]
Spindle position resolution	-	0.1	-	[mm]
	-	0.0039	-	[inch]
Spindle force	-	-	380	[N]

General Properties	Minimum	Typical	Maximum	Unit
Spindle speed	-	-	37 1.46	[mm/s] [inch/s]
Gripping time* (SG-a-H)	-	-	32	[grip/min]
SG-tool attachment mechanism	Smart lock			
Motor	Integrated, electric BLDC			
IP Classification	IP67			
Dimensions (H x Ø)	84 x 98 3.3 x 3.85			[mm] [inch]
Weight	0.77 1.69			[kg] [lb]

*Gripping time is tool depended. See the separate SG Datasheet for the tool specific gripping time.

Operating Conditions	Minimum	Typical	Maximum	Unit
Power supply	20	24	25	[V]
Current consumption	45	-	600	[mA]
Operating temperature	0 32	- -	50 122	[°C] [°F]
Storage temperature	0 32	- -	60 140	[°C] [°F]
Relative humidity (non-condensing)	0	-	95	[%]
Calculated operation life	30 000	-	-	[Hours]



NOTE:

For technical specification for the SG-tools, see the separate SG Datasheet.

How to Handle a Workpiece

With the elastic silicone SG tools, the gripper can handle a wide range of workpieces, for a high number of applications. Different tool designs have some overlap in capability when handling the same workpiece, but the tools have different characteristics and do have individual effectiveness on a given workpiece.

Soft Silicone

Some SG tool designs has a soft silicone part in the top of the gripper. These tools are better suited for handling fragile workpieces and/or workpieces with a high variance in size, compared to the hard silicone tools. This is due to the more “forgiving” nature of the soft part. The user may experience a reduced payload compared to the hard silicone tools.

To handle a workpiece properly, the user must know some parameters that are defined by the general conditions of the workpiece and its presentation in the application. This helps to define which tool to choose and the actual grip width on it.

A general overview of such parameters is listed below:

- Shape
- Dimension
- Weight
- Roughness
- Fragility
- Orientation of pick/placement

For a better understanding of how to handle workpieces with different parameters, tests were conducted with a SG-a-H tool, see table below.

Example of material	Workpiece	Dimension	Weight	Roughness	Shape	Actual gripping width
Smooth wood (Sanded)	Round stick	27mm	32g	5	Cylinder	20mm
Polished metal	Aluminum cube	35x25mm	512g	1	Square	15mm
Rough metal	Aluminum cylinder	60mm	490g	8	Cylinder	55mm
Plastic	PET Bottle	65mm	431g	1	Cylinder	50mm
	POM-C	50mm	221g	2	Cylinder	42mm
	POM-C	50mm	1410g	2	Cylinder	15mm
Glass	Drinking glass	68mm	238g	1	Cylinder	50mm
Organic material	Tomato	54mm	92g	2	Round	53mm
	Mushroom	40mm	8g	10	Round	39mm
	Grape	20mm	7g	10	Oval	16mm
Carbonfiber	Carbonfiber cylinder	38mm	48g	7	Cylinder	29mm

Notice objects with high weight needs higher force asserted upon them, therefor the small gripping width.



NOTE:

The results shown in the table above, should be considered as indicative and may vary. The actual grip width always require testing, for verification.

It is often a good idea to set a target width smaller, than actual workpiece width, to reach a higher surface contact area and to accommodate for vibrations and other unexpected conditions.

For heavy and large workpieces test at low velocity and with caution.



NOTE:

For individual SG-tool examples. See the separate SG-tool manual.

The criteria for roughness are a basic scale from 1-10, here are the benchmarks used to determine the values.

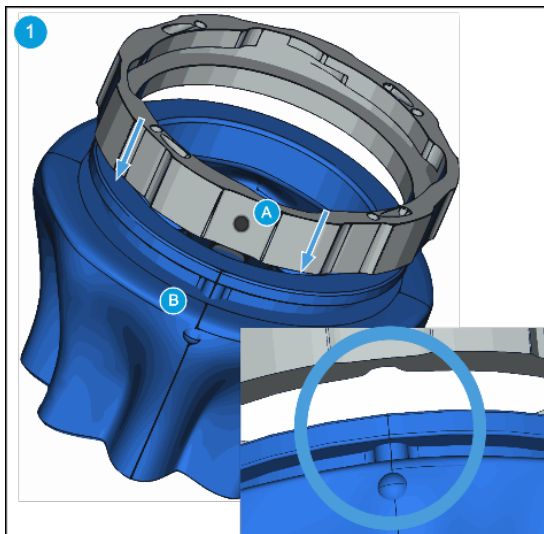
Roughness	Description	Example
1	Polished/Smooth	Polished Metal
5	Textured	Cardboard
10	Rough	Sandblasted Metal



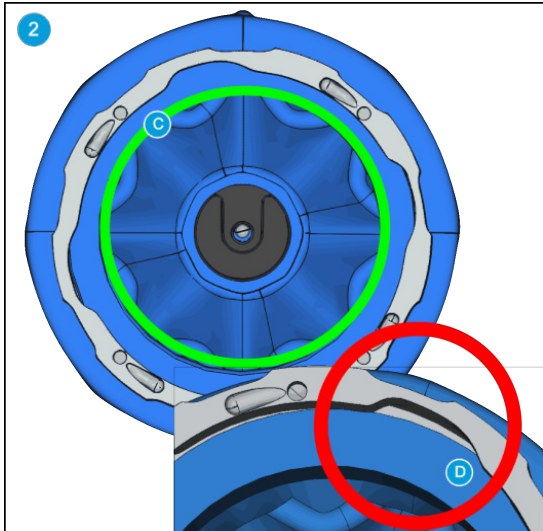
WARNING:

Sharp edges, on a workpiece, may damage the silicone and reduce lifetime of the tool.

SG Tool Mounting Guide



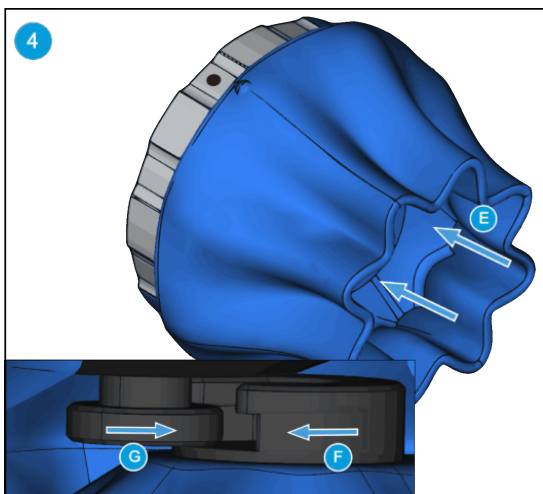
Rotate the ring so marking **(A)** facing you. Align the dot on the SG tool **(B)** with marking **(A)**. Make them fit together and mount the ring onto the SG tool.



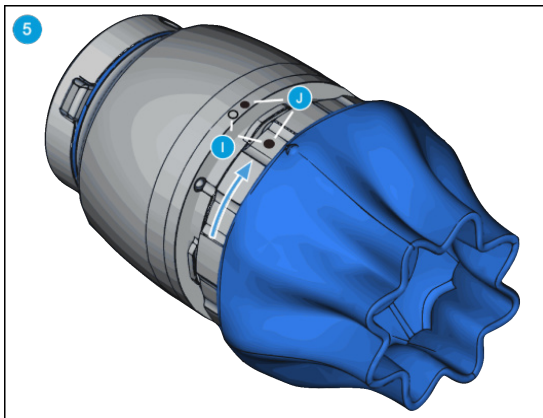
Press the SG tool up against the ring until it fits perfectly **(C)**. Make sure there is no gap between the SG tool and the ring **(D)**.



It is highly recommended to install the SG Base Part on the robot before installing the SG tool. Make sure the SG Base Part is in home position or initialized.



Use your thumbs to press the inside of the SG tool **(E)**. This will make the smart lock female **(F)** visible. Locate the marking on the ring as described in step 1. Slide the SG tool smart lock female **(F)** and the smart lock male **(G)** together.



Align the markings **(I)**. Press the SG tool into the SG Base Part and rotate CW to align the two markings **(J)**.

Scan for mounting guide video.



WARNING:

When working with the SG, please make sure that the grippers inward/outward motion is not obstructed, otherwise the positioning system may get out of sync. If that were to happen, move the grip/release point away from the workpiece, and reinitialize the gripper.

8.1.3. Compute Box

8.1.3.1. With 1.5A Wall Adapter (36W)

Supplied Wall Adapter	Minimum	Typical	Maximum	Unit
Input voltage (AC)	100	-	240	[V]
Input current	-	-	1	[A]
Output voltage	-	24	-	[V]
Output current	-	1.5	-	[A]

Compute Box Power input (24V connector)	Minimum	Typical	Maximum	Unit
Supply voltage	-	24	25	[V]
Supply current	-	1.5	-	[A]

Compute Box Power output (Device connector)	Minimum	Typical	Maximum	Unit
Output voltage	-	24	25	[V]
Output current	-	1.5	-	[A]

8.1.3.2. With 6.25A Wall Adapter (150W)

Supplied Wall Adapter	Minimum	Typical	Maximum	Unit
Input voltage (AC)	100	-	240	[V]
Input current	-	-	2.1	[A]
Output voltage	-	24	-	[V]
Output current	-	6.25	-	[A]

Compute Box Power input (24V connector)	Minimum	Typical	Maximum	Unit
Supply voltage	-	24	25	[V]
Supply current	-	6.25	-	[A]

Compute Box Power output (Device connector)	Minimum	Typical	Maximum	Unit
Output voltage	-	24	25	[V]
Output current	-	4.5	4.5*	[A]

* Peak currents

8.1.3.3. Compute Box I/O interface

Power Reference (24V, GND)	Minimum	Typical	Maximum	Unit
Reference output voltage	-	24	25	[V]
Reference output current	-	-	100	[mA]

Output (DO1-DO8)	Minimum	Typical	Maximum	Unit
Output current - altogether	-	-	100	[mA]
Output resistance (active state)	-	24	-	[Ω]

Input (DI1-DI8) as PNP	Minimum	Typical	Maximum	Unit
Voltage level - TRUE	18	24	30	[V]
Voltage level - FALSE	-0.5	0	2.5	[V]

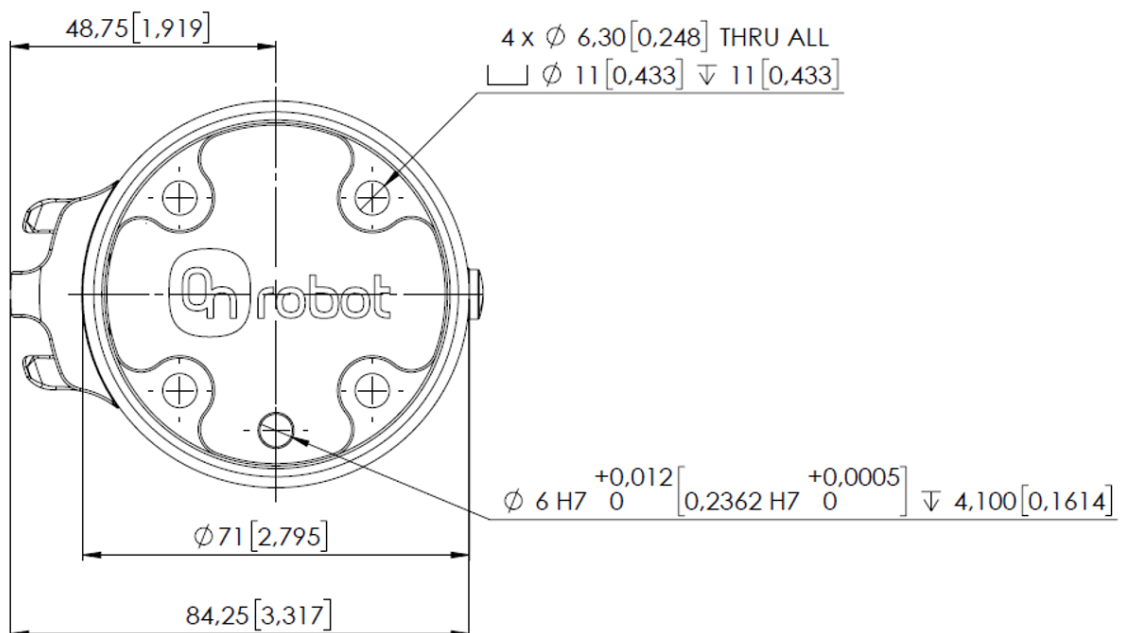
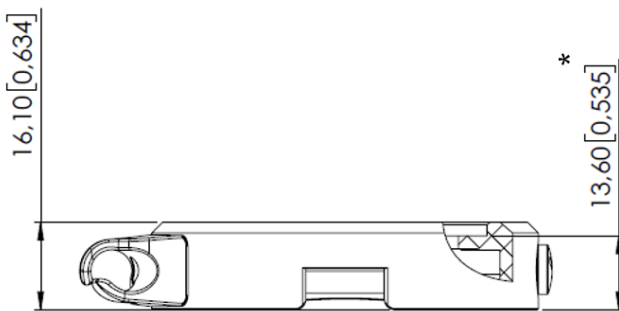
Input (DI1-DI8) as PNP	Minimum	Typical	Maximum	Unit
Input current	-	-	6	[mA]
Input resistance	-	5	-	[kΩ]

Input (DI1-DI8) as NPN	Minimum	Typical	Maximum	Unit
Voltage level - TRUE	-0.5	0	5	[V]
Voltage level - FALSE	18	24	30	[V]
Input current	-	-	6	[mA]
Input resistance	-	5	-	[kΩ]

8.2. Mechanical Drawings

8.2.1. Mountings

8.2.1.1. Quick Changer - Robot Side



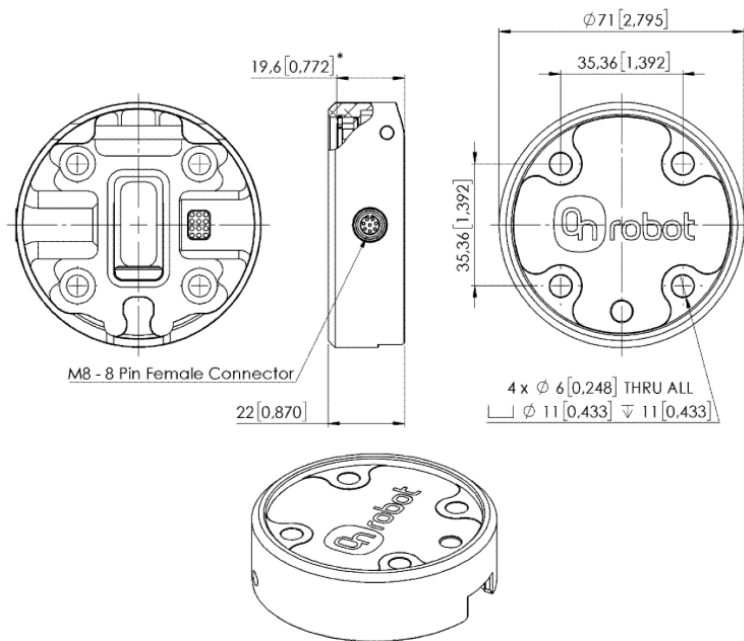
* Distance from Robot flange interface to OnRobot tool.
 All dimensions are in mm and [inches].



NOTE:

The cable holder (on the left side) is only required with the long (5 meter) cable.

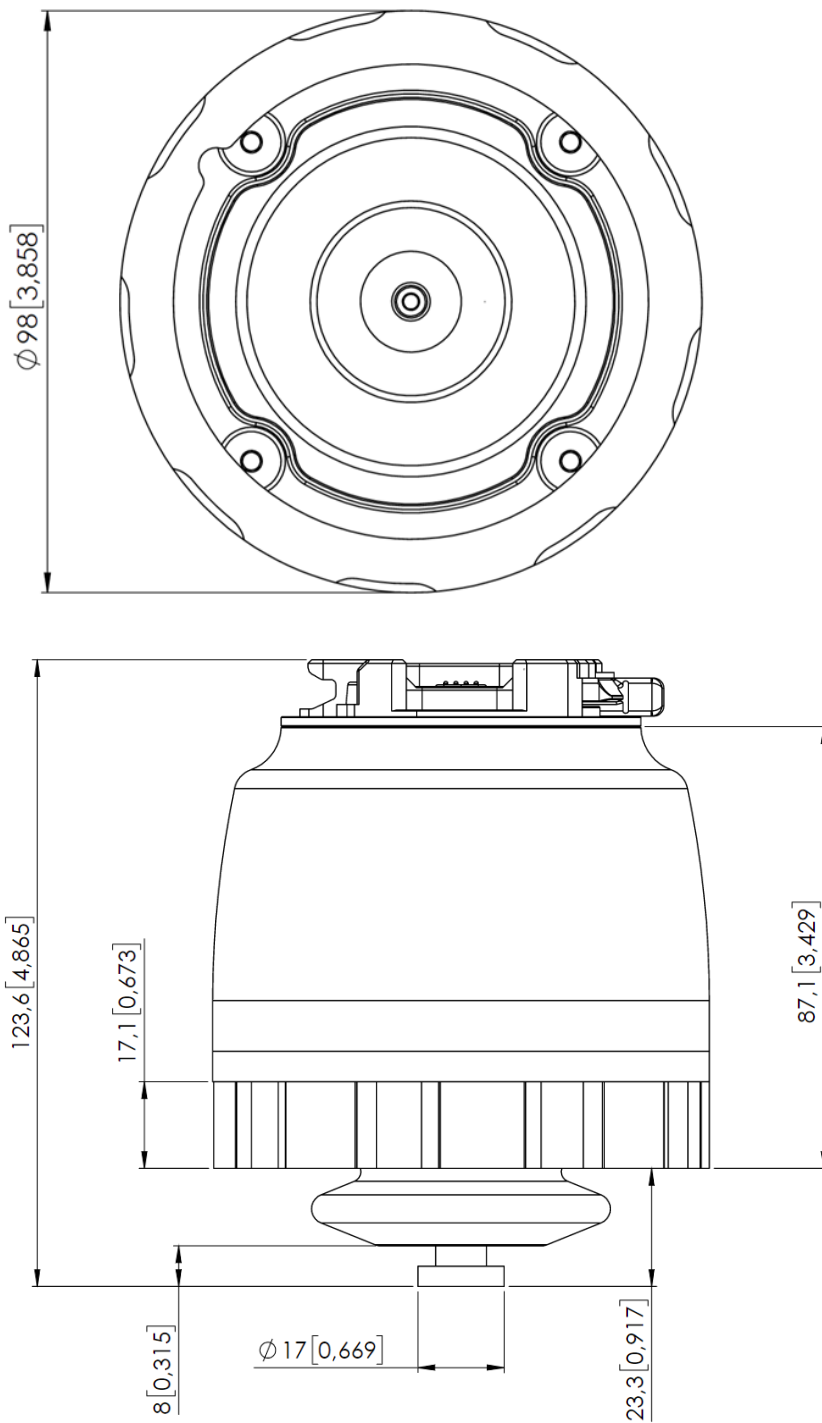
8.2.1.2. Quick Changer for I/O - Robot Side



* Distance from Robot flange interface to OnRobot tool
 All dimensions are in mm and [inches].

8.2.2. Tools

8.2.2.1. SG

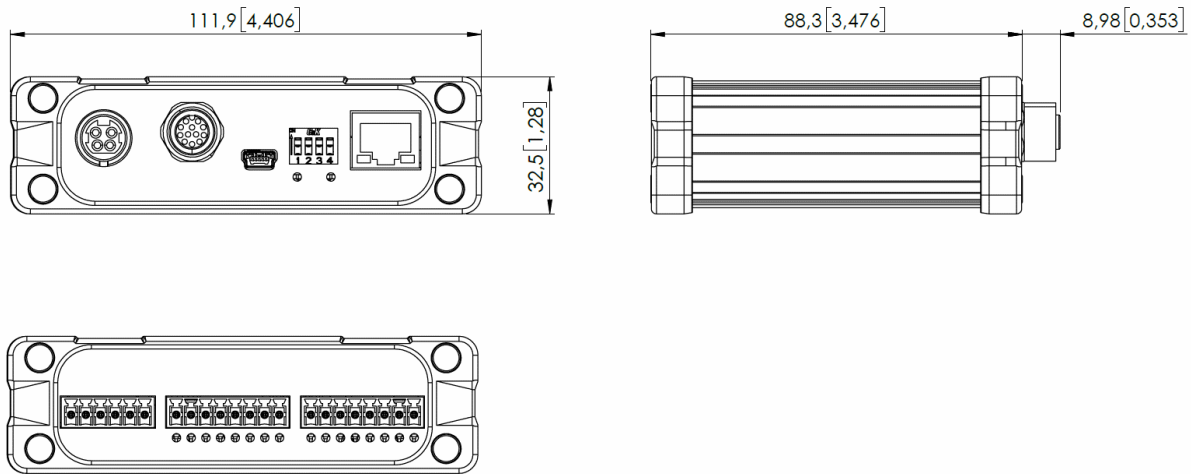


All dimensions are in mm and [inches].

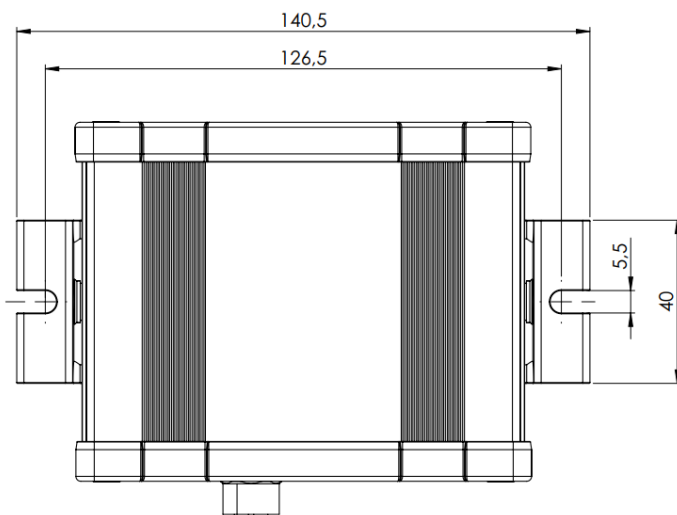
The Silicone Tool parts - that are attached to the SG base part -, are described in the SG Datasheet.

8.2.2.2. Compute Box

Compute Box



Clip-on Bracket (optional)



All dimensions are in mm and [inches].

8.3. TCP, CoG

Using Tool Connection

Use the TCP/CoG calculator to calculate the TCP and CoG values for your OnRobot product combination.

The TCP/CoG calculator can be downloaded from www.onrobot.com/downloads.

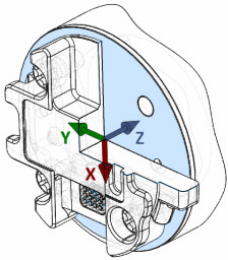
Using Compute Box/Eye Box

For more information, see the [7.1.5. Web Client: TCP, CoG](#) section.

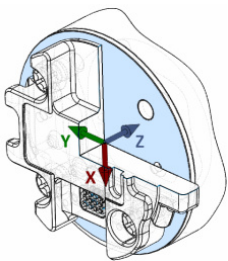
TCP, CoG, and weight parameters of the single devices (without any mounting/adaptor):

8.3.1. SG

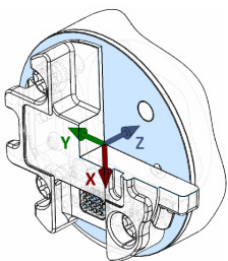
Without any Silicone Tool, only the SG Base Part with spindle in.

Coordinate system	TCP [mm]	Center of Gravity [mm]	Weight
	<p>X=0 Y=0 Z=113</p>	<p>cX=-13 cY=-5 cZ=31</p>	<p>0.77 kg 1.69 lb</p>

With Silicone Tool Type A on (SG-a-S/H).

Coordinate system	TCP [mm]	Center of Gravity [mm]	Weight
	<p>X=0 Y=0 Z=154</p>	<p>cX=-12 cY=-5 cZ=45</p>	<p>0.932 kg 2.05 lb</p>

With Silicone Tool Type B on (SG-b-H).

Coordinate system	TCP [mm]	Center of Gravity [mm]	Weight
	<p>X=0 Y=0 Z=155</p>	<p>cX=-12 cY=-5 cZ=46</p>	<p>0.937 kg 2.06 lb</p>

9. Maintenance

**WARNING:**

An overall inspection of OnRobot's end-of-arm tooling and accessories must be performed regularly and at least once every 6 months. This inspection must include but is not limited to check for defective material and clean gripping surfaces.

Use original spare parts, and original service instructions for OnRobot's end-of-arm tooling, accessories and the robot. Failure to comply with this precaution can cause unexpected risks, resulting in severe injury.

If you have questions regarding spare parts and repair, please visit our website www.onrobot.com to contact us.

9.1. SG

For the SG Base Part

**WARNING:**

Please, clean the SG Base Part regularly by using a cloth and a cleaning agent with a pH value between 6-8.

When cleaning the SG Base Part please keep it mounted on the robot to prevent water getting into the connector.

After cleaning, use a cloth and clean water, to rinse of any leftover cleaning agent.

Please ensure that the used cleaning agent does not contain chlorine as this can lead to corrosion.

**WARNING:**

On a regular basis, check that the silicone bellow has not come loose from neither the aluminum base nor the Smart Lock male. If the bellow is not sitting correctly, this can lead to water seeping into the SG base part.

For the SG Tools

The silicone part and the smart lock female are dishwasher and autoclave safe, at temperatures $\leq 120^{\circ}\text{C}$ (248°F).

Various cleaners can be used for cleaning the silicone part. Dish soap, Alcohol, regular ethanol, isopropanol and acetone works as well for cleaning.

Do not use concentrated acids and alkalis, since these can potentially damage the silicone, in particularly oxidizing acids such as sulfuric or nitric acid. It is recommended to use cleaning agent with a pH value between 2 and 13.



On a regular basis, please do a visual inspection of the smart-lock female and the ball spring. If needed clean it with a brush or cloth.

10. Troubleshooting

10.1. Robot Has Not Obtained an IP Address

If the Compute Box has not assigned an IP address to the robot, do the following:

Assign a static IP address to the robot that matches your current IP settings on your Compute Box. The default IP address of the Compute Box is 192.168.1.1.



NOTE:

Change the last number in the IP address (if using 255.255.255.0 subnet mask) to avoid an IP conflict with the Compute Box.

Example

If the default fixed (192.168.1.1) IP address is used on the Compute Box, then use the following values:

- IP address: 192.168.1.2
- Subnet Mask: 255.255.255.0

10.2. Changing the DIP Switch Does Not Take Effect

To change the DIP switch network settings, first change the DIP switches and then cycle the Compute Box/Eye Box power so the changes will take effect.

If the changes still do not take effect, wait one minute and then cycle the Compute Box/Eye Box power once again.

10.3. URCap Operation



CAUTION:

Installed URCaps from different vendors may affect the OnRobot URCaps operation.

If you experience slow GUI response, performance issue, slow program start, error pop-ups, or function loss, make sure that only the OnRobot URCap is installed on the robot.

10.4. Tool Functions Are Not Available

If the tool functions are not available (grayed out) in the program, return to the **Installation** tab > **URCaps** > **Device info** and then back to the program.

10.5. SG Error Codes

10.5.1. Not Initialized

Error code (on the Web Client and in the robot scripts): 16

Description: The tool has not been initialized.

Suggestion(s) to solve the error: Initialize the tool before use. For more information, go to the [7.1.2.1. Web Client: Devices Menu](#) section.

10.5.2. Unknown Silicone

Error code (on the Web Client and in the robot scripts): 32

Description: The tool does not recognize the silicone type which it has been set up to use. The tool may not have been set up with a valid silicone type from the factory.

Suggestion(s) to solve the error:

- Initialize the tool before use. For more information, go to the [7.1.2.1. Web Client: Devices Menu](#) section.
- Set up the tool with a valid silicone type.
- Ensure that there is no defect or damage to the silicone. Replace the silicone if needed.

11. Warranties

11.1. Patents

Products of OnRobot A/S are protected by several patents; some still in global publication process (Patents pending). All manufacturers of copies and similar products violating any patent claims will be prosecuted.

11.2. Product Warranty

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's warranty under the conditions set out below:

In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 12 months of entry into service (maximum of 15 months from shipment), OnRobot A/S shall provide the necessary spare parts, while the customer (user) shall provide working hours to replace the spare parts, either replace the part with another part reflecting the current state of the art, or repair the said part. This warranty shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides. This warranty shall not apply to or extend to services performed by the authorized dealer or the customer themselves (e.g. installation, configuration, software downloads). The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the warranty. Claims under the warranty must be submitted within two months of the warranty default becoming evident. Ownership of devices or components replaced by and returned to OnRobot A/S shall vest in OnRobot A/S. Any other claims resulting out of or in connection with the device shall be excluded from this warranty. Nothing in this warranty shall attempt to limit or exclude a customer's statutory rights nor the manufacturer's liability for death or personal injury resulting from its negligence. The duration of the warranty shall not be extended by services rendered under the terms of the warranty. Insofar as no warranty default exists, OnRobot A/S reserves the right to charge the customer for replacement or repair. The above provisions do not imply a change in the burden of proof to the detriment of the customer. In case of a device exhibiting defects, OnRobot A/S shall not be liable for any indirect, incidental, special or consequential damages, including but not limited to, lost profits, loss of use, loss of production or damage to other production equipment.

In case of a device exhibiting defects, OnRobot A/S shall not cover any consequential damage or loss, such as loss of production or damage to other production equipment.

11.3. Disclaimer

OnRobot A/S continues to improve reliability and performance of its products, and therefore reserves the right to upgrade the product without prior warning. OnRobot A/S ensures that the content of this manual is precise and correct but takes no responsibility for any errors or missing information.

12. Certifications



intertek
Total Quality. Assured.

CERTIFICATE OF REGISTRATION

This is to certify that the management system of:

OnRobot A/S

Main Site: Teglværksvej 47 H, 5220 Odense SØ, Denmark
Chamber of Commerce: 36492449

Additional Site: OnRobot A/S, Cikorievej 44, 5220 Odense SØ, Denmark

has been registered by Intertek as conforming to the requirements of

ISO 9001:2015

The management system is applicable to:

Development and sales of End-of-Arms tools for industrial customers worldwide.

Certificate Number:
0096721

Initial Certification Date:
26 November 2019

Date of Certification Decision:
26 November 2019

Issuing Date:
26 November 2019

Valid Until:
25 November 2022



Intertek

Carl-Johan von Plomgren
MD, Business Assurance Nordics

Intertek Certification AB
P.O. Box 1103, SE-164 22 Kista, Sweden



In the issuance of this certificate, Intertek assumes no liability to any party other than to the Client, and then only in accordance with the agreed upon Certification Agreement. This certificate's validity is subject to the organization maintaining their system in accordance with Intertek's requirements for systems certification. Validity may be confirmed via email at certificate.validation@intertek.com or by scanning the code to the right with a smartphone. The certificate remains the property of Intertek, to whom it must be returned upon request.



12.1. Manufacturer Test Certificate



All OnRobot products are tested according to OnRobot test specification for the individual product that follows the ISO 9001 standard procedure. OnRobot testing procedure undergoes continuous review and improvement.

12.2. EMC



Attestation of Conformity no. 121-31033-A1

FORCE Technology has performed compliance testing on electrical products since 1967. FORCE Technology is an accredited test house according to EN17025 and participates in international standardization with organizations such as CEN/CENELEC, IEC/CISPR and ETSI. This attestation of conformity with the below mentioned standards and/or normative documents is based on accredited tests and/or technical assessments carried out at FORCE Technology.

Attestation holder OnRobot A/S, Teglværksvej 47H, 5220 Odense SØ, Denmark																	
Product identification - Name (Part no.) Power Supplies: PSU (104788), VER36U240-JA, VES120PS24, VES150PS24 (106034). Controllers: UR Kit with Compute Box (102344), Doosan Robot kit (102345), Techman/OMRON TM Robot Kit (102359), KUKA-A Robot kit (102360), KUKA-B Robot kit (102361), FANUC Robot kit (102362), Kawasaki-B Robot kit (102363), Kawasaki-C Robot kit (102364), Kawasaki-D Robot kit (102365), Kawasaki-E Robot kit (102366), Yaskawa-F Robot kit (102367), Yaskawa-G Robot kit (102368), Yaskawa-H Robot kit (102369), NACHI-I Robot kit (102370), NACHI-J Robot kit (102371), Hanwha Robot Kit (103208), Eye Box (103707). Mountings: Dual Quick Changer (101788), Quick Changer Robot side (102037), HEX-E QC (102111), Quick Changer Kit (102277), HEX-H QC (102376), Quick Changer Robot side 4,5A (104277), Dual Quick Changer 4,5A (104293), Quick Changer Kit 4,5A (104388). Tools: 2FG7 (106376), 3FG15 (103666), 2FGP20 Palettizing Gripper (108585), Dispense Tool (106816), Eyes Lighting Kit (107080), Lift100 Lifting robot (108800), MG10 (105202), OnRobot Eyes (103903), Pallet Station (109401), RG2 (102012), RG2-FT (102075), RG6 (102021), Sander (106376), Screwdriver (103961), SG Base Part (103546), VG10 (101661), VGC10 (102844), VGP20 (107242).																	
Manufacturer OnRobot A/S																	
Technical documentation FORCE Technology Assessment no. 121-31033-A1																	
Standards/Normative documents <table border="0" style="width: 100%;"> <tr> <td style="width: 50%;">IEC 61000-3-2:2018</td> <td>EMC Directive 2014/30/EU, Article 6</td> </tr> <tr> <td>IEC 61000-3-3:2013/AMD1:2017</td> <td>EN 61000-3-2:2014</td> </tr> <tr> <td>IEC 61000-6-2:2016</td> <td>EN IEC 61000-3-2:2019</td> </tr> <tr> <td>IEC 61000-6-4:2018</td> <td>EN 61000-3-3:2013/A1:2019</td> </tr> <tr> <td></td> <td>EN 61000-6-2:2005/AC:2005</td> </tr> <tr> <td></td> <td>EN IEC 61000-6-2:2019</td> </tr> <tr> <td></td> <td>EN 61000-6-4:2007/A1:2011</td> </tr> <tr> <td></td> <td>EN IEC 61000-6-4:2019</td> </tr> </table> <p>Additionally, for RG2 (102012), RG6 (102021), 2FGP20 Palettizing Gripper (108585) and Lift100 Lifting robot (108800): IEC 61326-3-1:2017, Industry locations, SIL 2</p> <p>The product identified above has been assessed and complies with the specified standards/normative documents. The attestation does not include any market surveillance. It is the responsibility of the manufacturer that mass-produced apparatus have the same properties and quality. This attestation does not contain any statements pertaining to the requirements pursuant to other standards, directives or laws other than the above mentioned.</p>		IEC 61000-3-2:2018	EMC Directive 2014/30/EU, Article 6	IEC 61000-3-3:2013/AMD1:2017	EN 61000-3-2:2014	IEC 61000-6-2:2016	EN IEC 61000-3-2:2019	IEC 61000-6-4:2018	EN 61000-3-3:2013/A1:2019		EN 61000-6-2:2005/AC:2005		EN IEC 61000-6-2:2019		EN 61000-6-4:2007/A1:2011		EN IEC 61000-6-4:2019
IEC 61000-3-2:2018	EMC Directive 2014/30/EU, Article 6																
IEC 61000-3-3:2013/AMD1:2017	EN 61000-3-2:2014																
IEC 61000-6-2:2016	EN IEC 61000-3-2:2019																
IEC 61000-6-4:2018	EN 61000-3-3:2013/A1:2019																
	EN 61000-6-2:2005/AC:2005																
	EN IEC 61000-6-2:2019																
	EN 61000-6-4:2007/A1:2011																
	EN IEC 61000-6-4:2019																
Signature Knud A. Baltzen	Digitally signed by Knud A. Baltzen Date: 2022.03.23 17:16:22 +01'00'																
Signed by: Knud A. Baltzen, Senior Specialist, Product Compliance																	



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12.3. SG - Environment



Attestation of Conformity no. 119-35752

<p>Assessment holder</p> <p>OnRobot A/S Teglværksvej 47H 5220 Odense SØ Denmark</p>					
<p>Product identification</p> <p>OnRobot SG Base Unit</p>					
<p>FORCE Technology test reports</p> <p>Environmental tests of SG Base Unit, report no.: 119-35752-1 dated 06 January 2020</p>					
<p>Other technical documentation</p>					
<p>Conclusion</p> <p>The SG Base Unit have been tested according to the standards listed below. The test results are given in the Force report listed above. All tests were carried out as specified in the relevant specifications including special test criteria's stated by the client.</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 40%;">IP 6X</td> <td style="width: 60%;">IEC 60529:2013</td> </tr> <tr> <td>IP X7</td> <td>IEC 60529:2013</td> </tr> </table>		IP 6X	IEC 60529:2013	IP X7	IEC 60529:2013
IP 6X	IEC 60529:2013				
IP X7	IEC 60529:2013				
<p>Date</p>	<p>2020.01.06</p>				
<p>Signature</p>					



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12.4. SG-x-H

DECLARATION OF CONFORMITY

According to Regulation (EC/EU) No.1935/2004 Article 3, it is required that food contact articles “*must be sufficient inert to preclude substances from being transferred to food in quantities large enough to endanger human health or to bring about an unacceptable change in the composition of the food or a deterioration in its organoleptic properties*”.

This document stands to certify that all OnRobot SG-x-H materials, intended for food contact complies with:

1. Europe:

Regulation (EC/EU) No. 1935/2004 and national provisions (Article 6). The materials of SG Tools are suitable for food contact, materials and articles under article 3 of the before mentioned regulation. Compliance with the, requirements of Regulation (EC/EU) No.1935/2004 for the food contact material or article, concerning any limitations in particular max. use limits or limits on migration or extraction, the effect on taste and smell of the food and the suitability of the article for the specific use must be in compliance with the recommendations of the BfR.

See results next page.

2. USA:

FDA 21 CFR 177.2600 “*Rubber articles intended for repeated use in contact with food*”.

Tested and approved for use on non-fatty food objects.

See results next page.

The above product is also produced according to EC regulation 2023/2006 “*Good manufacturing practice for materials and articles intended to come into contact with food*” and is subject to control by the Danish food and health authorities.

To the best knowledge of the manufacturer, that the information presented in this certificate, is correct as of date of the declaration. It is the responsibility of the end-user to ensure that the status of the regulation is still in effect at the date of use.

Odense, April 6th, 2020

Group Management



Vilmos Beskid

CTO

Results

The materials and color additive have been tested for extraction and migration limits by an independent testing organization (Eurofins Product Testing A/S. Accreditation number 522)

Sensory Analysis:

Parameter:	Food Simulant:	Median Grade:	Limit Value*
Odour	Water	1.5 (Just recognizable to slight deviation, chemical)	2.5
Taste	Water	2.5 (Slight to intense deviation, chemical and flavoured)	2.5

* From 61. Statement of BfR, Bundesgesundheitsbl. 46, 2003, 362-5.

Analysis - BfR recommendation XV on silicone:

Parameter:	Result:	Limit value **
Extractable components in water	< 0.2 %	0.5 %
Extractable components in 3% acetic acid	< 0.3 %	0.5 %
Extractable components in 10% ethanol	< 0.2 %	0.5 %
Volatile Compounds	< 0.1 %	0.5 %
Platinum	5 mg/kg	50 mg/kg

** According to BfR recommendation XV on silicone

Extraction Analysis:

Parameter:	Single determinations [mg/ inch ²]	Limit Value [mg/ inch ²]
Water-extracted residue after 7 hours	0.19	< 20
Water-extracted residue after +2 hours	< 0.1	< 1

12.5. SG-x-S

DECLARATION OF CONFORMITY

According to Regulation (EC/EU) No.1935/2004 Article 3, it is required that food contact articles *“must be sufficient inert to preclude substances from being transferred to food in quantities large enough to endanger human health or to bring about an unacceptable change in the composition of the food or a deterioration in its organoleptic properties”*.

This document stands to certify that all OnRobot SG-x-S materials, intended for food contact complies with:

1. Europe:

Regulation (EC/EU) No. 1935/2004 and national provisions (Article 6). The materials of SG Tools are suitable for food contact, materials and articles under article 3 of the before mentioned regulation. Compliance with the, requirements of Regulation (EC/EU) No.1935/2004 for the food contact material or article, concerning any limitations in particular max. use limits or limits on migration or extraction, the effect on taste and smell of the food and the suitability of the article for the specific use must be in compliance with the recommendations of the BfR.

See results next page.

2. USA:

FDA 21 CFR 177.2600 *“Rubber articles intended for repeated use in contact with food”*.

Tested and approved for use on non-fatty food objects.

See results next page.

The above product is also produced according to EC regulation 2023/2006 *“Good manufacturing practice for materials and articles intended to come into contact with food”* and is subject to control by the Danish food and health authorities.

To the best knowledge of the manufacturer, that the information presented in this certificate, is correct as of date of the declaration. It is the responsibility of the end-user to ensure that the status of the regulation is still in effect at the date of use.

Odense, April 6th, 2020

Group Management



Vilmos Beskid

CTO

Results

The materials and color additive have been tested for extraction and migration limits by an independent testing organization (Eurofins Product Testing A/S. Accreditation number 522)

For the Hard Part

Sensory Analysis:

Parameter:	Food Simulant:	Median Grade:	Limit Value*
Odour	Water	1.5 (Just recognizable to slight deviation, chemical)	2.5
Taste	Water	2.5 (Slight to intense deviation, chemical and flavoured)	2.5

* From 61. Statement of BfR, Bundesgesundheitsbl. 46, 2003, 362-5.

Analysis - BfR recommendation XV on silicone:

Parameter:	Result:	Limit value **
Extractable components in water	< 0.2 %	0.5 %
Extractable components in 3% acetic acid	< 0.3 %	0.5 %
Extractable components in 10% ethanol	< 0.2 %	0.5 %
Volatile Compounds	< 0.1 %	0.5 %
Platinum	5 mg/kg	50 mg/kg

** According to BfR recommendation XV on silicone

Extraction Analysis:

Parameter:	Single determinations [mg/ inch ²]	Limit Value [mg/ inch ²]
Water-extracted residue after 7 hours	0.19	< 20
Water-extracted residue after +2 hours	< 0.1	< 1

For the Soft Part

Parameter:	Food Simulant:	Median Grade:	Limit Value*
Odour	Water	1 (Just recognizable to slight deviation, chemical)	2.5
Taste	Water	1 (Slight to intense deviation, chemical and flavoured)	2.5

* From 61. Statement of BfR, Bundesgesundheitsbl. 46, 2003, 362-5.

Analysis - BfR recommendation XV on silicone:

Parameter:	Result:	Limit value **
Extractable components in water	< 0.2 %	0.5 %
Extractable components in 3% acetic acid	< 0.3 %	0.5 %
Extractable components in 10% ethanol	< 0.2 %	0.5 %
Volatile Compounds	< 0.1 %	0.5 %
Platinum	10 mg/kg	50 mg/kg

** According to BfR recommendation XV on silicone

Extraction Analysis:

Parameter:	Single determinations [mg/ inch ²]	Limit Value [mg/ inch ²]
Water-extracted residue after 7 hours	1.5	< 20
Water-extracted residue after +2 hours	< 0.1	< 1

12.6. Declaration of Incorporation

12.6.1. SG

CE/EU Declaration of Incorporation (Original)

According to European Machinery Directive 2006/42/EC annex II 1.B.

The manufacturer:

OnRobot A/S
 Teglværskvej 47H
 DK-5220, Odense SØ
 DENMARK

declares that the product:

Type:	Industrial Robot Gripper
Model:	SG
Generation:	V1
Serial:	1000000000-1009999999

may not be put into service before the machinery in which it will be incorporated is declared in conformity with the provisions of Directive 2006/42/EC, including amendments, and with the regulations transposing it into national law.

The product is prepared for compliance with all essential requirements of Directive 2006/42/EC under the correct incorporation conditions, see instructions and guidance in this manual. The following essential requirements of Directive 2006/42/EC are fulfilled: 1.1.2, 1.1.3, 1.1.5, 1.3.2, 1.3.4, 1.5.1, 1.5.2, 1.5.4, 1.5.5, 1.5.10, 1.5.11, 1.5.12, 1.6.1. Compliance with all essential requirements of Directive 2006/42/EC relies on the specific robot installation and the final risk assessment.

Technical documentation is compiled according to Directive 2006/42/EC annex VII part B and available in electronic form to national authorities upon legitimate request. Undersigned is based on the manufacturer address and authorized to compile this documentation.

Additionally, the product declares in conformity with the following directives, according to which the product is CE marked:

2014/30/EU — Electromagnetic Compatibility Directive (EMC)
 2011/65/EU — Restriction of the use of certain hazardous substances (RoHS)

Relevant essential health and safety requirements of the following EU directives are also applied:

2014/35/EU — Low Voltage Directive (LVD)
 2012/19/EU — Waste of Electrical and Electronic Equipment (WEEE)

A list of applied harmonized standards, including associated specifications, is provided in this manual.

Budapest, November 11th, 2020

Group Management



Vilmos Beskid
 CTO